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Ministry of Local Government, Rural Development and Cooperatives
Local Government Division

Local Government Engineering Department (LGED)

Improving Urban Governance and Infrastructure Project (IUGIP)

INVOLUNTARY RESETTLEMENT DUE DILIGENCE REPORT

Sub-Project No: IUGIP/RAOZ/MF/01/2023

RAOZAN PAURASHAVA

April 2023

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Land Acquisition and Resettlement Due Diligence Report

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Improving Urban Governance and Infrastructure Project (IUGIP),

Local Government Engineering Department (LGED),

Sub-Project No: IUGIP/RAOZ/MF/01/2023,

RAOZANPaurashava

Prepared by the Local Government Engineering Department (LGED),

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CURRENCY EQUIVALENTS

(As of January 2022)

Currency Unit=BDT

BDT1.00=\$0.0116279

\$1.00=BDT86.00 (approx.)

GLOSSARY OF BANGLADESHI TERMS

1Crore	– 10 million (= 100lakh)
Ghat	– Boat landing area along a river
Hat	– Market (bazaar) operating certain afternoons during the week when sellers establish temporary shops. There are also some permanent shops in a Hat. Markets usually represent a significant source of income for municipalities
Khal	– drainage ditch/canal
Khas	– land/property belonging to the government
Kutcha	– Structures built without bricks and mortar or without concrete
Lakh or lac	– 100,000
Moholla or mohalla	– Sub-division of a ward
Mouza map	– Cadastral map of mouza showing plots and their numbers
Paurashava or Paurashava	– Government-recognized land area
Pucca or Puccha, puccha	– Structures built partly with bricks and mortar or concrete
Thana	– Police station
Upazila	– Administrative unit below the district level. A district is called a Zila

WEIGHTS AND MEASURES

km	–	kilometer
m	–	meter
m ²	–	square meter
mm	–	Millimeter
m ³	–	cubic meter

NOTES

(i) **In this report, “\$” refers to US dollars,**

(ii) BDT refers to Bangladeshi Taka

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ABBREVIATIONS

ADB	- Asian Development Bank
PAP	- Project Affected Person
ARIPA	- Acquisition Requisition of Immovable Property Act
DDR	- Due Diligence Report
DP	- Displaced Person
EHS	- Environmental Health and Safety
FGD	- Focus Group Discussion
GOB	- Government of Bangladesh
GRC	- Grievance Redress Committee
GICDC	- Governance improvement and Capacity Development Consultants
GRM	- Grievance Redress Mechanism
LA&R	- Land Acquisition and Resettlement
LGED	- Local Government Engineering Department
LGRD & C	- Local Government Engineering Development & Cooperatives
MCD	- Municipal Capacity Development
MDS	- Management Design & Supervision
MDSC	- Management Design & Supervision Consultant
MPR	- Monthly Progress Report
M&E	- Monitoring & Evaluation
PD	- Project Director
PMCU	- Project Management and Coordination Unit
PIU	- Project Implementation Unit
PPTA	- Project Preparatory Technical Assistance
PRA	- Project Readiness Assistance
PMO	- Project Management Office
QPR	- Quarterly Progress Report
RCC	- Reinforcement Cement Concrete
R&R	- Resettlement and Rehabilitation
RF	- Resettlement Framework
RP	- Resettlement Plan
SES	- Socio-economic Survey
SPS	- Safeguard Policy Statements
SPAR	- Sub Project Appraisal Report
SSIA	- Social Safeguard Impact Assessment
XEN	- Executive Engineer
GIGCDC	- Governance Improvement and Capacity Development Consultants
PRA	- Project Readiness Assistance
TLCC	- Town Level Coordination Committee
SC	- Standing Committees
WC	- Ward Committee

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I. INTRODUCTION

A. Background

• The ADB supported Improving Urban Governance and Infrastructure Project (IUGIP) under Local Government Engineering Department (LGED) is carrying out a feasibility study commenced on September 2021 which will be scheduled to be completed on December, 2022 for the selected 37 Paurashava which may be increased to 50 Paurashava for next phase of Improving Urban Governance and Infrastructure Project (IUGIP) Project Readiness Services. The Paurashava were selected based on their vulnerability, population size, density, and level of past investments. The project takes a holistic and integrated approach to urban development and has been formulated for sector loan will be implemented by LGED under the Ministry of Local Government, Rural Development and Cooperatives (MLGRDC). LGED will be the Executing Agency and Paurashava are the implementing agencies of the project. The sub-projects under the IUGIP are being selected & implementing are expected to enhance economic activities in the regional context and to provide opportunities for investment, including: (i) comprehensive urban planning and economic revitalization; (ii) transport infrastructure upgrading, (iii) water supply and sanitation; (iv) solid waste management; and (v) strengthening local governance and municipal funding. The project comprises of three components. These are:

- a. Development of Urban Infrastructures;
- b. Improvement of Urban Planning and
- c. Strengthening of Municipal Management and Capacity

• Raozan Paurashava is one of the selected Paurashava under Improving Urban Governance and Infrastructure Project (IUGIP) of LGED financed by ADB and GoB. The objective of the Project Readiness Assistance (PRA) is to prepare an agreed project design and feasibility study, inclusive of the preparation of a sizeable number of infrastructures sub-projects which would warrant satisfying pertinent requirements and policy of ADB and GoB. The project readiness Assistance (PRA) will also include preparation of SPAR (Sub project Appraisal Report) and having conformed to the social safeguard, gender, poverty and other issues for the ensuing loan.

• There has been a significant influx of people in search of better livelihoods to the Paurashava urban areas and district headquarters which include Raozan Paurashava under Raozan Upazila of Chattogram district. The current trend of urban migration is being driven by rural poverty, lack of facilities, better scope of education, river erosion, unemployment, migration and natural calamities. In turn, population outmigration from the Paurashava has often been triggered by the need for higher education and better employment opportunities. It happens due to push and pull factors. For growing needs of urbanization municipal facilities and development is essential. Physical, social and economic displacement is an inevitable part of development and may cause involuntary resettlement resulting physical and economic displacement and the issues should be properly mitigated for avoiding development-based suffering of the urban people.

B. Scope of this Report

• This Involuntary Resettlement and Due Diligence Report (DDR) have been prepared for the construction work for the proposed municipal facilities subproject under the Package: IUGIP/RAOZ/MF/01/2023 of Raozan Paurashava. The package consists of construction of one supermarket. The ground floor area of the proposed supermarket is 1,396sqm. And total land area is 3,499sqm. Also, the subproject is for the construction of a 2-Storeyed Municipal Super Market with 6-storied Foundation at Raozan Paurashava, Chattogram District. The report is prepared based on the available preliminary design and the Sub Project Appraisal Report (SPAR) prepared for this project and relevant engineering sections of the concerned

Paurashava, workshop findings conducted in the Paurashava discussions with related stakeholders and PIU/ Paurashava authorities.

- A due diligence process was conducted to examine the land acquisition and resettlement issues in detail based on the preliminary design and information, aligned with Asian Development Bank's Safeguard Policy Statement (ADB SPS), 2009.
- The Paurashava has agreed to provide the land for construction/ improvement of the proposed market; hence, no land acquisition or involuntary resettlement impacts have been identified as the proposed land is free from any encumbrances. This DDR has been prepared consistent with the provisions in the resettlement framework, which stipulates preparation of such report for any subproject assessed as Category C.
- Any adverse impact in terms of permanent or temporary such as land acquisition, physical displacement, economic displacement, adverse impact on livelihood, community properties or any other impact is not anticipated due to the proposed project. This report describes the findings and provides copies of relevant documents, community consultations and photographs.
- The DDR will be updated and reconfirmed as required during implementation period. . The draft DDR will be reviewed and disclosed on MLGRDC, LGED and ADB websites.

II. SUBPROJECT DESCRIPTION

A. About the Project Area

- Raozan Paurashava /municipality is under Chittagong district and has an area of 26.15 sq km, and approximately 16,798 holding households. This Municipality was formed in 1996. It is a 'A' class municipality. It is consisting of 9 wards. It is located in the center of Raozan upazila. The distance of this Paurashava /municipality from Chittagong district headquarters is about 33 kilometers. It is bounded by Fatikchhari upazila on the north, Boalkhali upazila and river Karnafuli on the south, Rangunia and Kawkhali (Rangamati)) upazilas on the east, Hathazari and Fatikchhari upazilas on the west. As of 2011 census, Raozan had a Urban population of 59,148. Male and female ratio is 50:50%. The population density of the Paurashava is 2179 per sq.km. Raozan Municipality has an average literacy rate of 74.13%.
- It has sources of drinking water Tube-well 90.3%, tap 0.95%, pond 3.19% and others 5.57%; and sanitation 49.40% (rural 46.92% and urban 62.21%) of dwelling households of the Paurashava use sanitary latrines and 40.57% (rural 42.68% and urban 29.67%) of dwelling households use non-sanitary latrines; 10.03% of households do not have latrine facilities. Its present: Upazila health complex- 1, family planning centre- 8, and satellite clinic-3.(Source: Paurashava)
- The main sources of income are agriculture 21.02%, non-agricultural laborer 3.23%, industry 0.40%, commerce 15.71%, transport and communication 3.39%, service 18.82%, construction 1.15%, religious service 0.49%, rent and remittance 12.83% and others - 22.96%.(Source: Bangladesh).

Monthly income range of the inhabitants of the Paurashava is presented in the following table.

Table-1: Monthly Income range of Paurashava Residents

Tk.0-5000	Tk.5001-10,000	Tk.10,001-20,000	Tk.20,001-50,000	Tk.50,001-1,00,000	Tk.100,000 +	
5.3	13.6	15.167	46.05	19.89	2.61	100
5	25.00	15.00	36.00	9.00	10.00	100

Source:Paurashava, April-2022

- The Municipal Supermarket construction subproject selected for Raozan Pourashava is the outcome during feasibility study conducted by the project management coordination unit (PMCU), IUGIP, LGED. Under feasibility study, a preliminary Social Safeguard Impact Assessment (SSIA) was conducted comprising a long list of proposed schemes combining market roads, drainage and street lighting components. At this stage, Project Management and Coordination unit (PMC Social safeguard Team conducted resettlement & social impact assessments in detail on the aforesaid design completed subproject comprising one supermarket for the concerned package. This social impact assessment for the design completed scheme of the proposed Municipal Supermarket subproject was done conducting a thorough investigation of different social safeguard issues and visiting the scheme site based on the final detail engineering design prepared by Engineering Consultant to fulfill the requirements of ADB's Involuntary Resettlement and Safeguard Policy Statement (SPS, 2009). The major objective of the above study/ investigations was to assess and identify all the possible socioeconomic and resettlement impacts with necessary mitigation measures of different concerns. This report has been prepared for the design completed proposed supermarket based on the aforesaid study findings. However, the current subproject covers construction of the aforesaid municipal supermarket selected within the Raozan Pourashava to facilitate proper business facilities, employment generation for the youth, women entrepreneurs as well as for business communities and facilities for the people of subproject area. During investigations, it was revealed that the supermarket selected and so far, completed detail design for implementation will be constructed without affecting any structures. Moreover, due to construction of the aforesaid market under the project are not expecting to have neither any physical nor any economic displacement of any people. As a result, there is no possibility of new land acquisition and no structure affected & none found to require relocation, consequently no resettlement impacts are anticipating. Under the circumstances, this report may be treated as a due diligence report (DDR) with respect to social safeguard issues for the concerned subproject.

B. About Subproject Component

- Raozan Pourashava is one of the Local Government Administrative units of Bangladesh and categorizes as class A. The Pourashava is located in the district of Chattogram about 33 km. away to the South East of District headquarter. Raozan is an important area, where there is existence of a good number of small, medium business of different types and new more industries are growing in that area. However, day by day rapid urbanization is being occurred in and around the Pourashava & newly growing tourist sites are enhancing the importance of the pourashava. At the same time, a significant increase of population is being occurred in the Paurashva area. To cope with the current demand of increasing population of the pourashava, rapid development of different civic facilities for dwellers of Pourashava is now becomes inevitable. Under the circumstances, this subproject has been proposed comprising of different infrastructure development under different components. The subproject components aim at upgrading and expansion of urban services and facilities, The proposals are entirely concerned with activities which address the most acute needs for better urban services and facilities to inhabitants of the Pourashava. This infrastructure development cum urban facilities under market development the proposed subproject is consistent with the Improving Urban Governance and Infrastructure Project (IUGIP)'s project objectives. Through implementation of the proposed scheme under the municipal facility subproject is expected to facilitate improved business scope and municipal services and other income generating activities for the residents of the Pourashava.
- Raozan Pourashava is one of the Local Government Administrative units of Bangladesh and categorizes as class A. The Pourashava is located in the district of Chattogram the following photo shows existing location and main features of the subproject.

Figure 1: Photograph of existing site of municipal market at RaozanPaurashava



This subproject will consist of the following

Ground floor:

- Total land Area;3499sqm
- Existing Building Area - 1121 Sqm
- Ground Floor Building Area-1396 sqm
- Proposed Program; Shops- ground 1st,2nd 3rd floor
- Bank/insurance office 3rd floor
- Party Centre and Café-4th floor
- Future Extension 5th,6th floor
- Shops – 15 nos.
- Toilet – 2 no having separate arrangement for male and female use.
- Toilet for disable people – 2no.
- Breast feeding zone – 2 no.
- Dustbin – 1 no.
- Stair 2 nos.
- Generator room – 1 no.
- Car Parking-16
- Bike parking-18
- ATM-4

Feature of 1st floor:

- Floor Area – 1709Sqm
- Shops - 62 nos.
- Toilet Blocks – 2 nos. having separate arrangement for male and female use

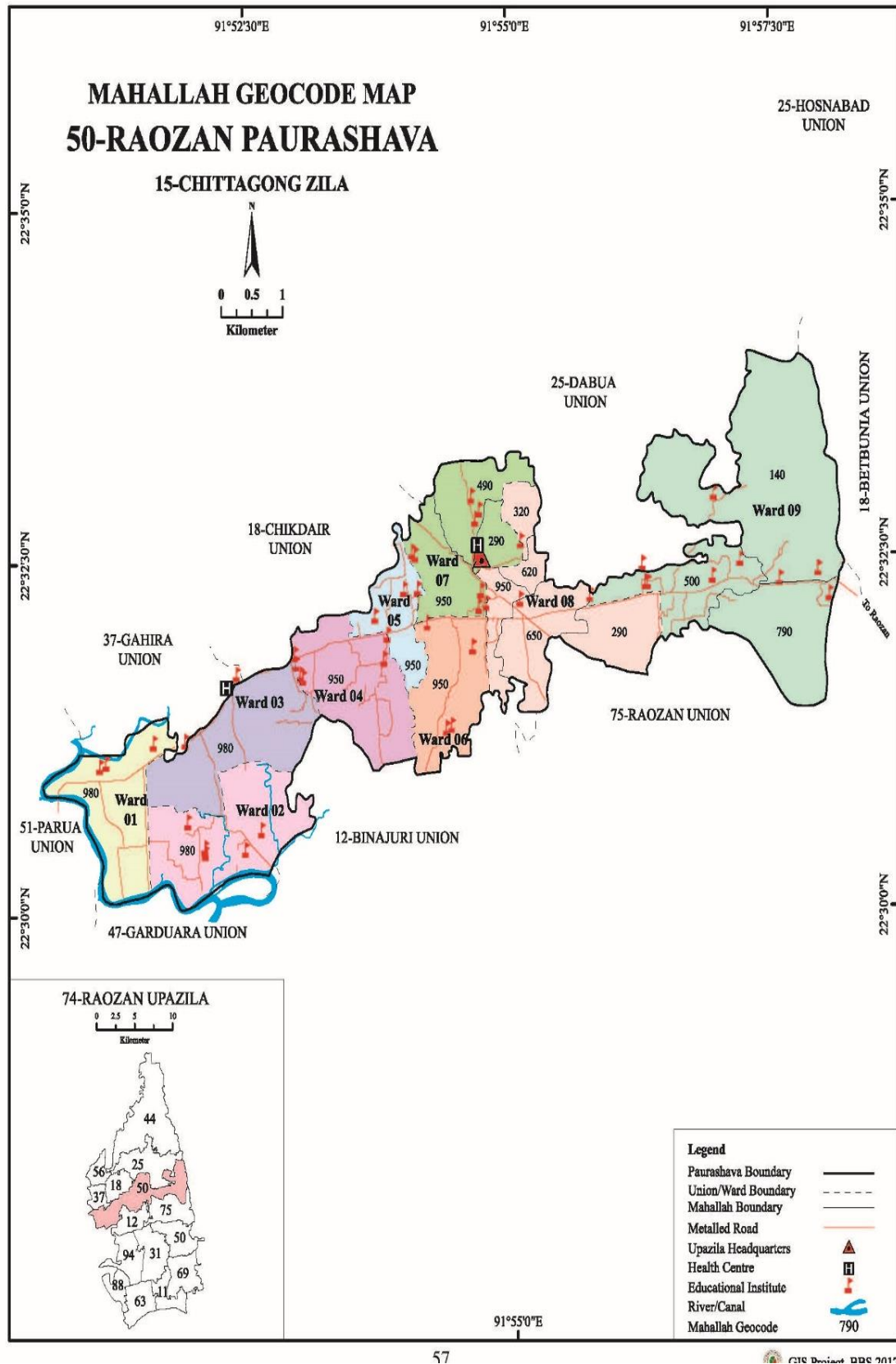
- Total disable toilet – 2no.
- Breast Feeding zone – 2 no.

Other Floors

- **2nd floor to 4th floor each floor has 62 shops**
- The Municipal Supermarket subproject site layout Plan undertaken for required development located within the ward No-7 of main town area of the Pourashava is presented in figure 1, 2 and 3. The area of the proposed supermarket subproject will cover

1396 sqm is to be constructed at Sultanpur mouza in the concerned WARD No-7 of the Pourashava. : The subproject has been designed for construction of a 2-Storeyed Municipal Facilities Super Market with 6-storied Foundation at Raozan Paurashava, Chattogram District. Construction of gender responsive municipal supermarket will make the Paurashava economically viable. In the ground floor there will be 15 nos medium and large size shop facilities in ground, 1st and 2nd floor has 62 shops plan. The project site is a Pourashava owned vacant land owned and possessed by the Paurashava.

Figure 2: Mahallah Geocode Map Raozan Paurashava



- The details layout plan of municipal supermarket is given in the following lay out plan.

Figure 3: Proposed Site Lay Out Plan Upazila Supermarket



Figure 4: Package -01 Sub Project Municipal Supermarket (Ground Floor Presentation)

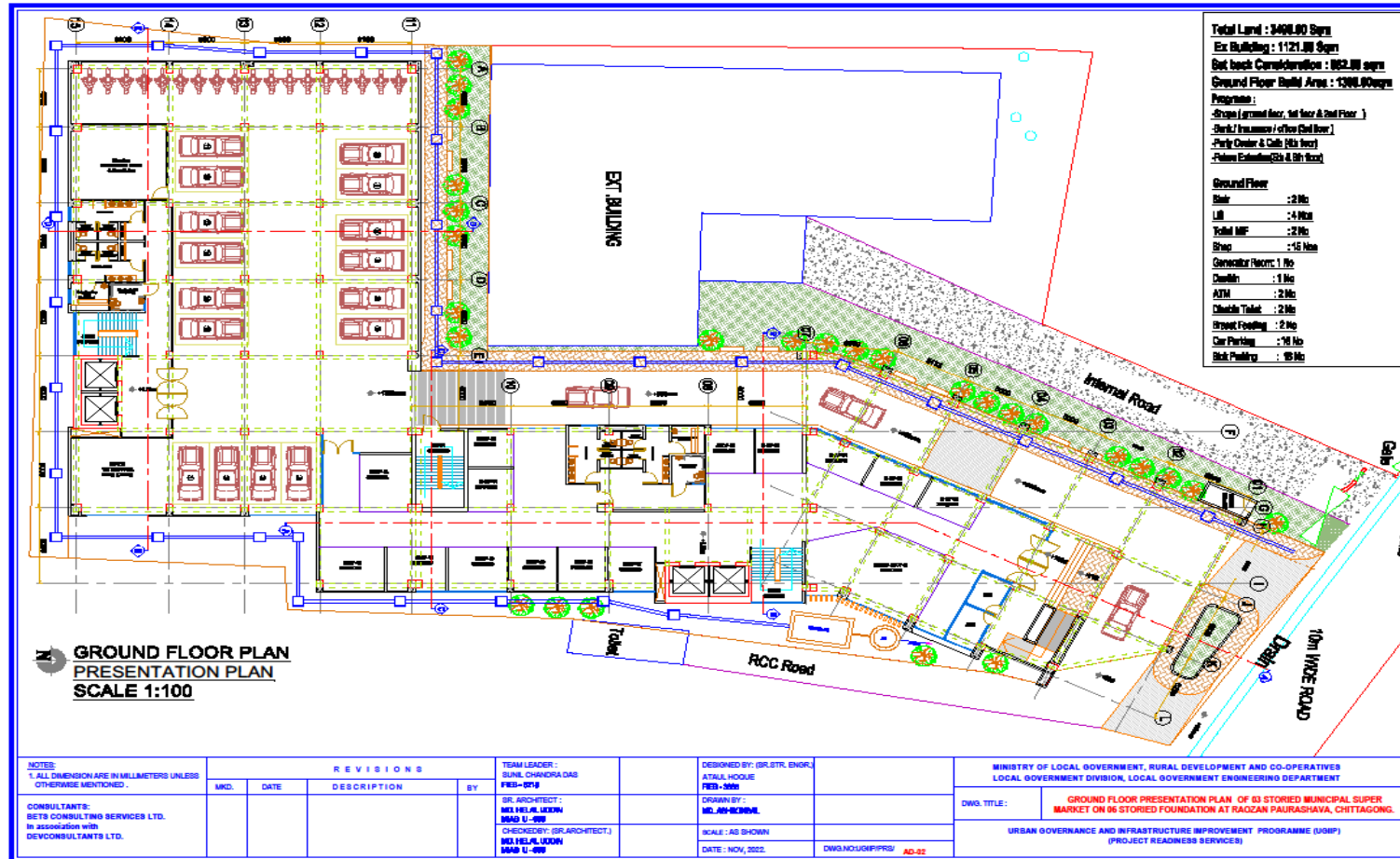


Figure 5:1st Floor DesignLayout of the Proposed Supermarket

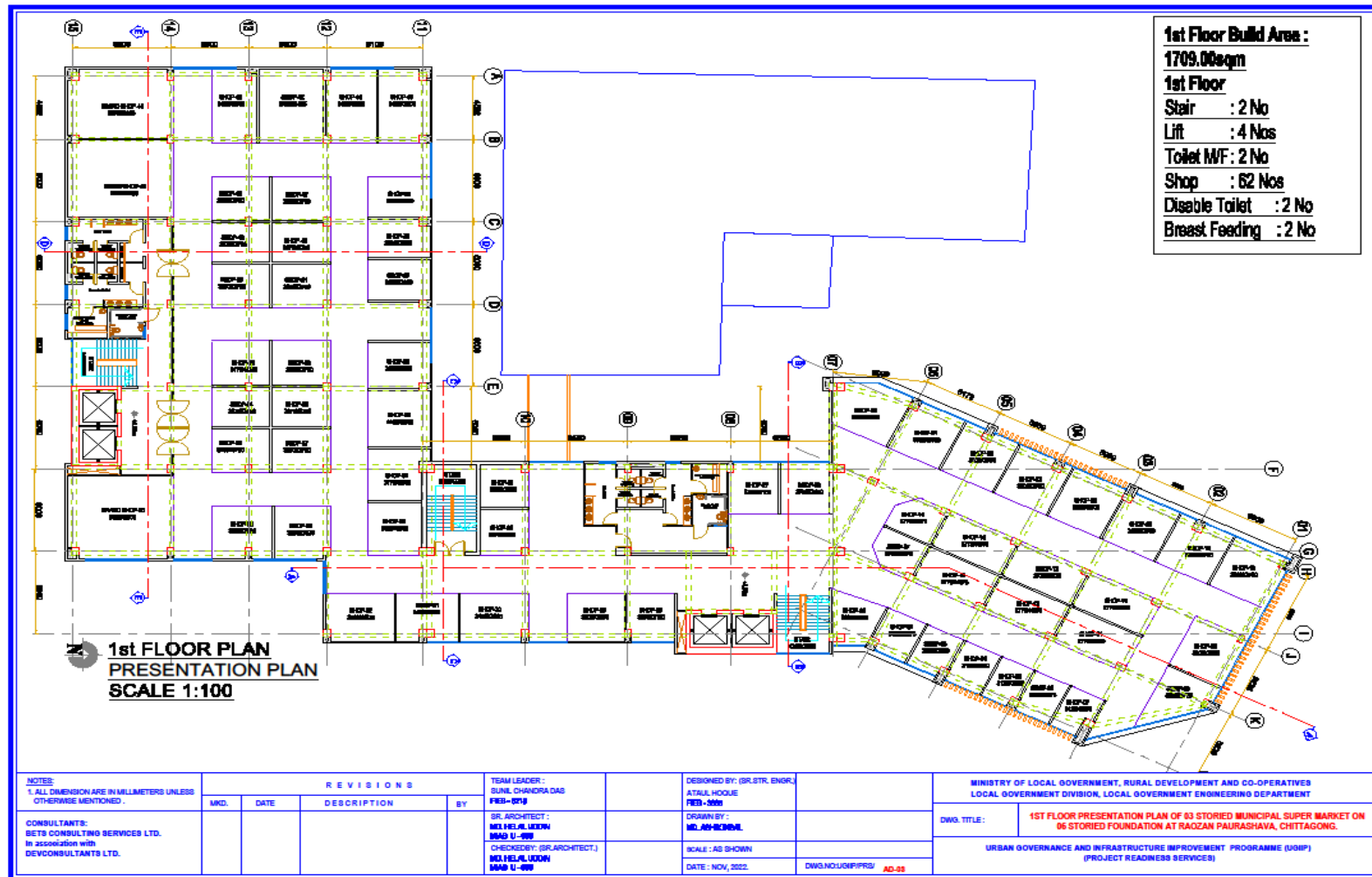


Table-2: Components of proposed Municipal Facilities
Package -01 Sub Project Municipal Supermarket
Name of Package: IUGIP/ RAOZ/MF/01/2023

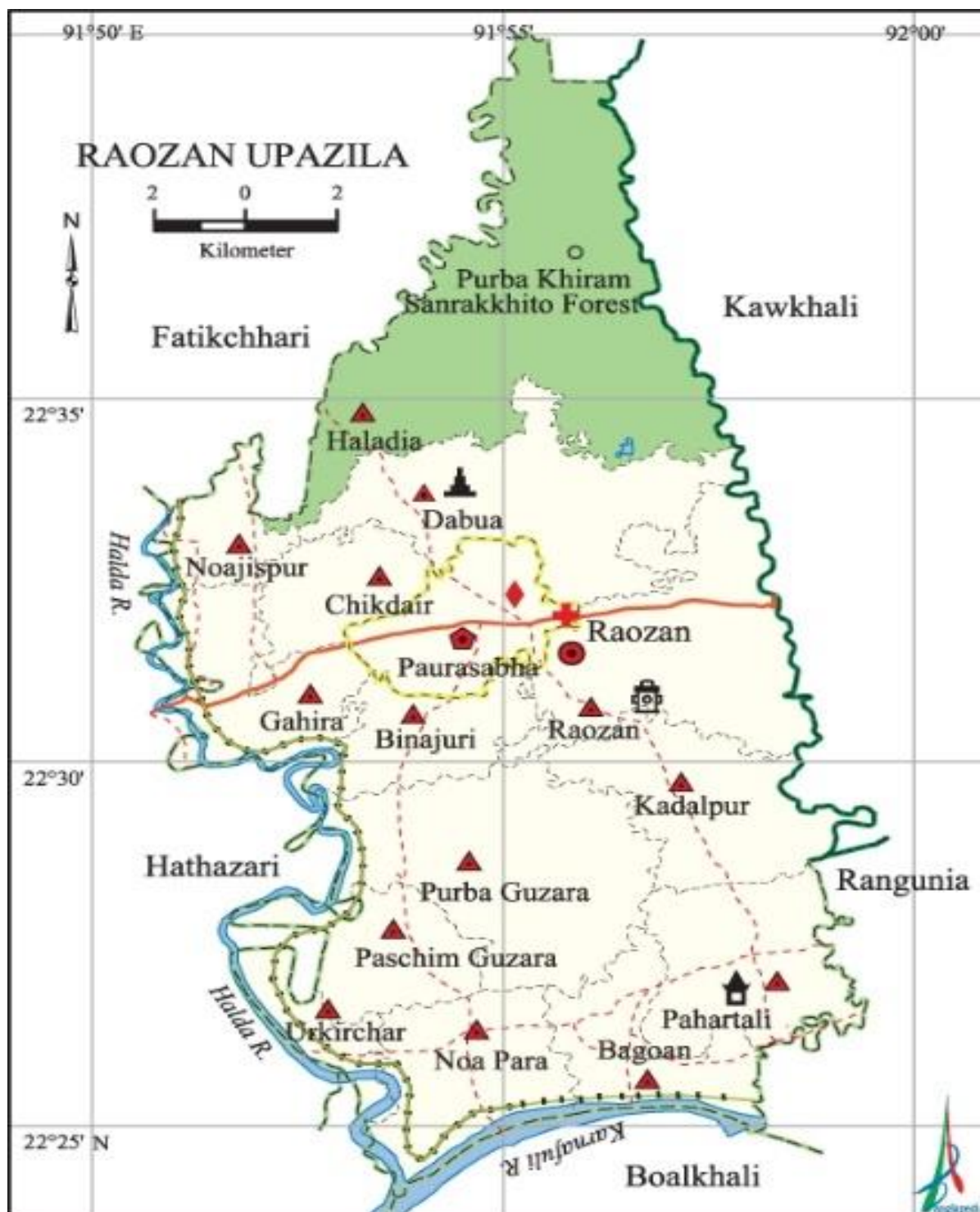
SI No.	FY	Name of Package	PDP ID NO	Scheme Name/ Name of works	Floor Area / Boundary Length	Estimated Amount in BDT		Remarks
						Gross Amount (Tk)	Net Amount (Tk)	
1	2023-2024	IUGIP/RAOZ/MF/01/2023	PDP No - 12	Name of Sub-Project: Construction of a 2-Storied Municipal Facilities Super Market with 6-Storied Foundation at RaozanPaurashava, Chattogram District.				
				A : Civil Works				
				Part 01 -Up to plinth	1,709.00 m ²	82,139,926.41	82,139,926.41	
				Part 02 - Ground Floor	1,396.00 m ²	33,881,918.67	33,881,918.67	
				Part 03 - 1st Floor	1,709.00 m ²	43,576,604.90	43,576,604.90	
				Part 04 - Roof Top	1,709.00 m ²	5,306,034.82	5,306,034.82	
				Part 05 - Boundary Wall	232.71 m	3,440,285.60	3,440,285.60	
				Sub Total (civil Work) =			168,344,770.40	
2				B : Plumbing and sanitary Works				
				Part (i) Ground Floor	1,396.00 m ²	2,213,467.64	2,213,467.64	
				Part (ii) 1st Floor	1,709.00 m ²	910,533.36	910,533.36	
				Part (iii) Roof Top	1,709.00 m ²	121,596.40	121,596.40	
				Sub Total (Plumbing and Sanitary Works) =			3,245,597.40	
3				C : Electrical Works				
				Part a : Substation, Generator		5,055,680.00	5,055,680.00	
				Part b : Ground Floor	1396.00 m ²	2,772,285.00	2,772,285.00	
				Part c : 1st Floor	1709.00 m ²	4,431,134.17	4,431,134.17	
				Part e: Lightning Arrester + Solar System		2,332,606.00	2,332,606.00	
				Sub Total (Electrical Works) =			14,591,705.17	
				GRAND TOTAL (A+B+C) =			186,182,072.97	

Source: Design Section

C. Project Location

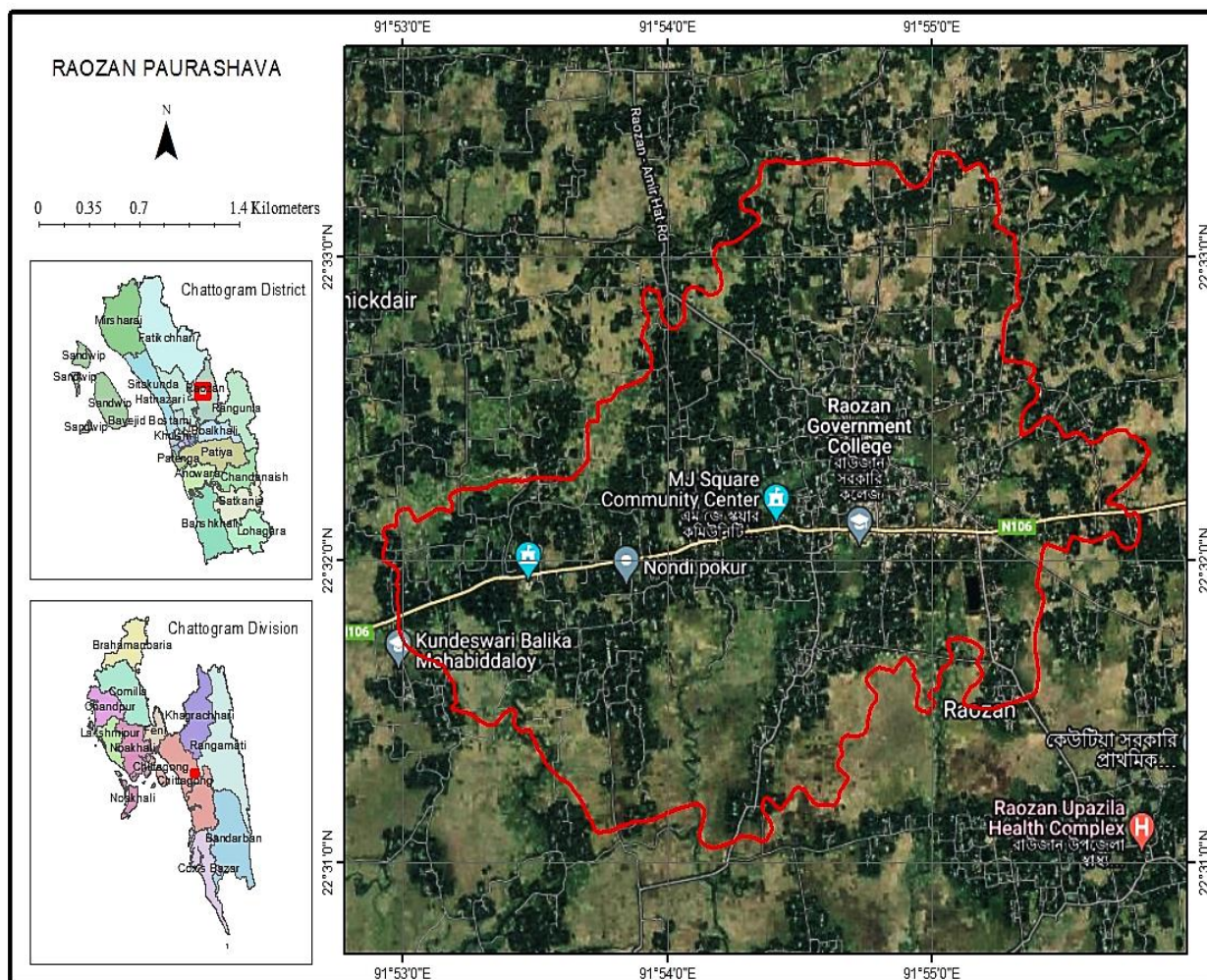
The sub-project will be implemented on the Raozan Paurashava's own land. **Figure-7** shows the Paurashava location respectively. The subproject locates at Sultanpur Mouza of the Paurashava

Figure-6: Location of Raozan Upazila and Paurashava Location



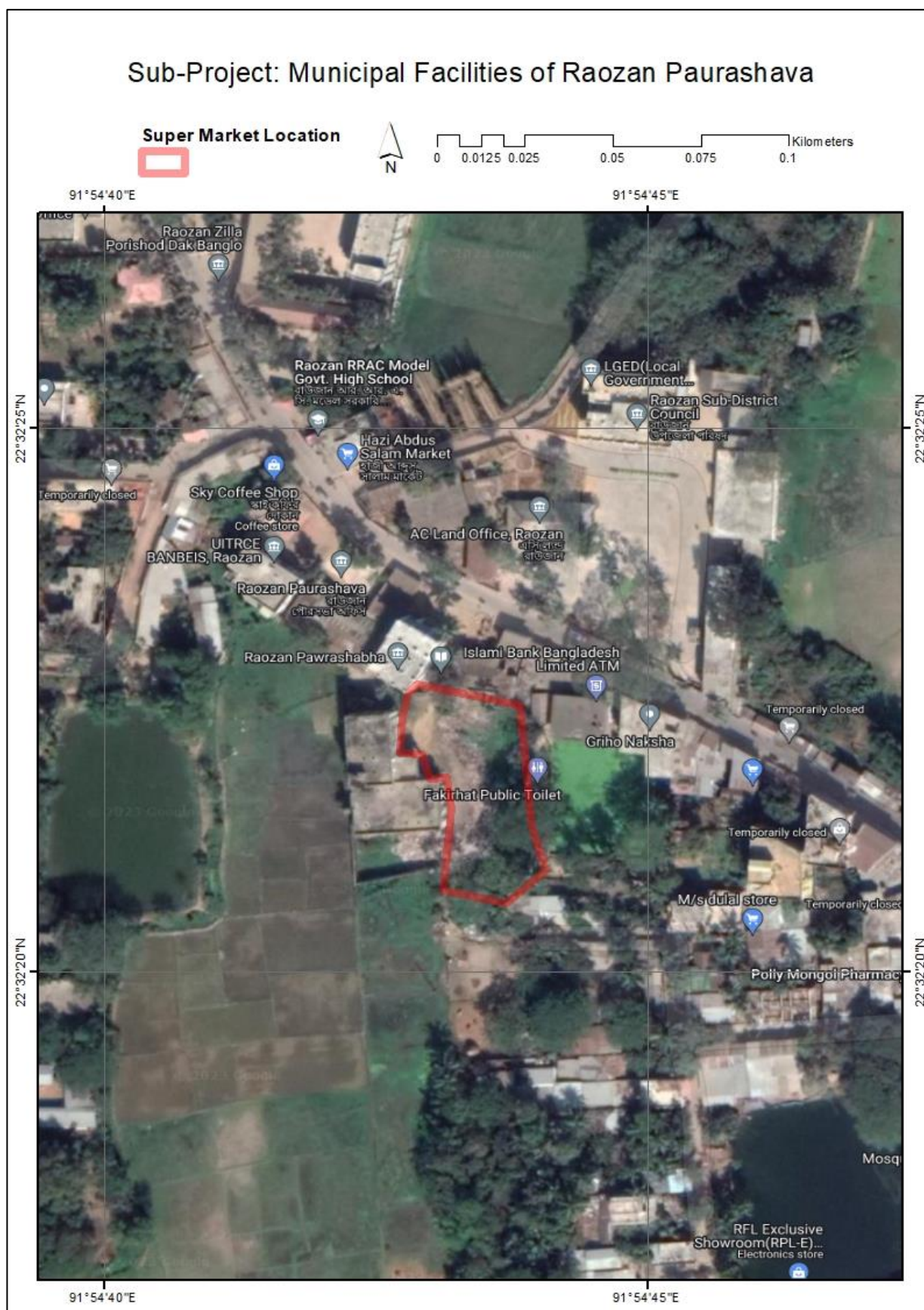
Source: Consultant; December-2022

Figure 7: RaozanPaurashava Google Map



Source: Consultant, December, 2022

Figure 8:RaozanPaurashava Map Alternative Google Map



Source: Consultant,December,2022

III. FIELD WORK AND PUBLIC CONSULTATION

A. Outline of Field Work

- The social Safeguard Consultantsteam visited all the selected & design completed scheme sites under the different Subprojectsat RaozanPaurashavain April, 2022. The main purpose of the field trip was to conduct a detail assessment/ study for the selected schemes of the subproject covering resettlement and social safeguard issues likely to occur due to the construction & improvement of the selected schemes. In course of study, consultants had discussions and sharing of ideas with Mayor, Councilors, Secretary, Assistant Engineer along with other relevant engineers and staff of the, RaozanPaurashava at their office. During discussions, the consultants briefed them about the objectives and the purpose of the visit and informed them about the planned site visit and different activities to be carried out along the alignments of the selected subproject/scheme sites. The consultants also had a number of consultations with the local people and beneficiaries at different locations of the subproject. During site visit, Assistant Engineer, Councilors of the concerned wards along with other technical staffs of the Paurashava accompanied the consultant's team to assist them and also to identify the locations and alignments of different schemes. In accordance with the objective of the field visit, the consultants visited all along the subproject site investigated about the resettlement and social safeguard issues if any, likely to occur for the selected market under the sub-project using an impact assessment checklist.

B. Stakeholder Consultation

- A workshop cum Consultation meeting was held for selection different priority subprojects viz. road, drain and kitchen market, supermarket etc. on 7.04.2022 with the local community, Paurashava officials, Councilors, TLCC, WLCC members, public representatives, local community people, local elites, businessmen, minority community, teachers, religious leaders, journalists, other government officials and different stakeholders since subproject preparation to date at different stages of the project activities. In addition to that Focus Group Discussion Meeting (FGD) was held in the project site as a part of information dissemination about the upcoming subproject implementation. Details are in the Appendix-7. The major objective of such consultations was to identify different issues, problems/constraints and prospects and feedback from the participants in connection to different development activities under the subproject. Consultation is a continuous process which requires holding meetings from the very beginning of the project preparation to implementation of the project. The consultations conducted so far were mainly covering information dissemination about the project /subproject & its scope, possible positive and negative impacts includes necessity of land acquisition, procedures of compensation valuation for the affected land & properties, payment of compensation, PAPs/local people's opinions /feedback on different social issues & concerns e.g. fair compensation, grievances, local demand, involvement of PAPs & local people in different project activities & employment in project works etc.

- However, such consultations/meetings were conducted at Paurashava office and also at subproject sites among the Paurashava officials, local representatives, and local community people to assess the project impacts. The consultations were covered mainly to inform project stakeholders include project beneficiaries about the project concept, its objectives and different social safeguard issues, land acquisition requirements etc. as per technical design of the subprojects. They were also consulted to know about their perceptions on risks and consequences of the subproject development concerns, views on alternative options and beneficiary participation in Project cycle. The local elites, project beneficiaries along with local residents/community leaders and other stakeholders were consulted through group meetings and personal contact. The inputs from the stakeholders' meetings have been used to develop appropriate mitigation measures. This interactive approach will continue during the implementation of the subproject. The findings of the above consultations revealed lots of positive impacts in spite of a few temporary impacts/concerns limited to construction period only, which have the scope of mitigation.

Figure 9: Picture Views of Consultation with Paurashava Officials and other stakeholders in the subproject area.



Meeting at RaozanPaurashava with Mayor & concerned Engineers and officials; Date;6.4.2022



Meeting at RaozanPaurashava with Mayor & concerned Engineers and officials; Date;7.4.2022



Stakeholder Consultancy Meetings with MP, Mayor-Paurashava



Mayor-Paurashava, Chairman and UNO of Raozan upazila

C. Future Consultation and Disclosure:

- To make the project successful, public consultation and disclosure is a continuous process throughout the project implementation period with all interested parties, beneficiaries, and stakeholders.
- Public consultation meeting with the project communities will be held at the project location to know people's opinions and suggestions to make the better plan for future work programs interactive. Public opinions and suggestions will be taken by an aggregate of individual's views and attitudes about the project expressed by a significant proportion of the community to make the project meaningful. The decision based on public opinions will be considered and disclosed before starting the construction, and (b) smaller-scale meetings to discuss and plan construction work with individual communities, to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation;. Public meetings will be held with project site communities to present the final design and alignment of the proposed subprojects for construction work. The following activities will be done as a part of future public consultation and information campaign,
 - a. To explain the project specifications to the wider section of urban population and prepare them for temporary disruptions of construction activities. Public information campaigns will be carried out through flyers, billboards, and local media that might be experienced by the towns' people during construction period.

- b. Public disclosure meetings will be organized at key project stages to inform the public about the progress of subproject's implementation and future plans of construction activities, and to provide copies of summary documents in local language as; leaflet about the project activities
 - c. Formal disclosure of completed project reports will be ensured by making copies available at convenient locations in the study areas, and informing the public of their availability; and
 - d. Providing a mechanism through which comments can be made. A consultation and participation plan is prepared for the project; consultation activities will be coordinated by the project management unit (PMU), project implementation unit (PIU) of the Paurashava and consultant teams to ensure that the communities are fully aware of the activities at all stages of the project implementation.
- The PIUs (participating Paurashavas) with assistance of the consultant teams will conduct meaningful consultation¹, with project stakeholders, and civil society for every subproject identified.
 - To explain the project details to a wider population, Public information campaigns will be conducted throughout the project lifecycle. Public disclosure meetings will be conducted at key project stages to appraise community members. Prior to starting construction, the PIU will issue notification on the starting date of implementation in local newspapers. A notice board showing the details of the project will be displayed at the construction sites for the information of public.
 - Public participation will be confirmed through use of various methods, such as, stakeholder consultation meetings, FGDs with different groups (including women), key informant interviews etc. It is also expected to offer a platform to the community people in to (i) know about the program, and (ii) express their opinion regarding priorities and concerns related to the project. Paurashava authorities will arrange monthly stakeholders meeting in the subproject site and pre project and post project evaluation meeting and will prepare a stakeholders engagement plan in this connection and will record attendance, meeting minutes regarding subproject. And in each meeting will present a progress report to the participants
 - The consultation process will include different techniques viz., individual meetings, key informant interviews, in-depth interviews, public consultation meetings, focus group discussions etc. The consultations will be held with special emphasis on poor, women and other vulnerable groups. The key informants during the subproject implementation will include the following but not limited to:
 - i. Local communities in general in particular,
 - ii. Civil Society Organizations, CBOs and NGOs,
 - iii. Government officials from concerned departments, and
 - iv. Organizations and agencies directly and indirectly associated in project works, and
 - v. Community and religious leaders, traders' association, etc.

¹Meaningful consultation is a process that: (i) begins early in the project preparation stage and is carried out on an ongoing basis throughout the project cycle; (ii) provides timely disclosure of relevant and adequate information that is understandable and readily accessible to local people and community; (iii) is undertaken in an atmosphere free of intimidation or coercion; (iv) is gender inclusive and responsive, and tailored to the needs of disadvantaged and vulnerable groups; and (v) enables the incorporation of all relevant views of local people and other stakeholders into decision-making, such as project design, , the sharing of development benefits and opportunities, and implementation issues. Consultation will be carried out in a manner commensurate with the project impacts on the communities

- Issues and concerns raised by the local communities during subprojects implementation will be discussed with PIU and the contractor for implementation within the technical and financial limitations. The PIU and PMU will ensure that local communities and other stakeholders are informed about the progress of construction works at regular intervals. Also, the subproject will be updated in case of change in design resulting in involuntary resettlement impacts if any during the implementation period.
- The consultation process will be meticulously documented (with minutes of meetings, recordings with the permission of participants, photographs and signature sheets) and ensure that views of participants particularly the poor, women and other vulnerable persons are recorded and addressed as in appropriate manner. The documentation of consultations carried out with groups and individuals shall be maintained. The local communities will be informed about the outcome of the decision-making process and confirm how their views were incorporated. Consultations will be carried out in a manner that is commensurate with the local culture and beliefs of the local communities.
- The PIU will organize public meetings and will appraise the communities about the progress of construction works
 - i. Monthly update of the progress of subproject implementation and construction works will be displayed at PIU, Paurashava office
 - ii. The PIU will conduct information dissemination by organizing public meetings along with Paurashava to solicit the help all stakeholders (local, religious, ward councilors, etc.) and encourage the participation of people.
 - iii. Summary of monthly progress report(MPR) shall also be disclosed at Paurashava office
 - iv. Key features of subproject; GRM institutional arrangement will be summarized in a booklet/leaflet and distributed among participants during the consultation meetings for better understanding and further participation
 - v. Efforts will be made so that vulnerable people are able to take advantage of the development intervention
 - vi. Information will be disseminated to local communities, and other stakeholders at regular intervals during project implementation works a summary of the subproject in Bengali will be disclosed at PIU, Paurashava office. Key features of the subprojects, institutional arrangement, grievance redress mechanism, etc. will be summarized and also shared with stakeholders
- Both formal and informal meetings will be documented and results will be disclosed to ensure transparency. Particular emphasis will be on the vulnerable people and the discussion mode will be informal so as not to be intimidating to them. Small groups of each category will be invited according to their convenience and the project design including the risks and benefits will be explained to them. The details of the consultations and their responses will be recorded.
- With assistance from the MDSC national and regional social safeguard specialists, the PIUs will continue to arrange public consultations, and take the following steps:
 - i. PIUs will organize public meetings and will appraise the communities about the progress in the implementation of subprojects, social, and environmental activities;
- The DDR will also be made available at a convenient place, especially the offices of the Paurashavas offices. The DDR will be disclosed on the ADB website.
- In order to provide a transparency in planning and for further active involvement of the community and other stakeholders, relevant information from this 'Involuntary resettlement

and Due Diligence Plan' will be translated to Bangle and made available at (i) offices of LGED and Paurashava, (ii) Councilor's/ area offices, (iii) consultant teams' offices; and (iv) contractor's campsites' camps etc. It will be ensured that the hard copies of this DDR are kept at places which are conveniently accessible to people, as a means to disclose the document and at the same time creating wider public awareness. An electronic version of this resettlement plan will be placed in the official website of LGED and the Paurashava, and ADB's website after approval of the DDR by ADB.

C. Social Impact Assessment of the Subproject

General: The Social safeguard Team conducted the social impact study visiting subproject sites in April and December, 2022. The main purpose of the study was to assess and quantify resettlement and social safeguard issues. During site visits, consultants had discussions and sharing of ideas with the mayor and councilors & concerned Engineers/officials, of the Paurashava, at the Paurashava office and also conducted meetings with the local people, local government representatives in the subproject area. However, during field visit program, Consultant physically visited the design completed market site for construction and improvement under the subproject and investigated about likely impact on the people with respect to land acquisition & resettlement and other social safeguard issues. An impact checklist with required verification of the sites attached with this report as annexure-1. During site visit, Assistant Engineer, one sub-assistant Engineer, and a surveyor of the Paurashava accompanied the consultants to assist in identifying the locations & alignment of the proposed market and organized consultations/meetings with the local representatives and people of the subproject area. The major findings of the social impact assessment study have been summarized below:

Table-3: Social Impact Assessment of Municipal Facilities Subproject

Name of Package: IUGIP/ RAOZ/MF/01/2023

SI No.	FY	Name of Package	PDP ID NO	Scheme Name/ Name of works		Floor Area / Boundary Length	Estimated Amount in BDT		Remarks
							Gross Amount (Tk)	Net Amount (Tk)	
1	2023-2024	IUGIP/RAOZ/MF/01/2023	PDP No - 12	Name of Sub-Project: Construction of a 2-Storied Municipal Facilities Super Market with 6-Storied Foundation at Raozan Paurashava, Chattogram District.					
				A : Civil Works					
					Part 01 -Up to plinth	1,709.00 m ²	82,139,926.41	82,139,926.41	
					Part 02 - Ground Floor	1,396.00 m ²	33,881,918.67	33,881,918.67	
					Part 03 - 1st Floor	1,709.00 m ²	43,576,604.90	43,576,604.90	
					Part 04 - Roof Top	1,709.00 m ²	5,306,034.82	5,306,034.82	
					Part 05 - Boundary Wall	232.71 m	3,440,285.60	3,440,285.60	
					Sub Total (civil Work) =			168,344,770.40	
2				B : Plumbing and sanitary Works					
					Part (i) Ground Floor	1,396.00 m ²	2,213,467.64	2,213,467.64	
					Part (ii) 1st Floor	1,709.00 m ²	910,533.36	910,533.36	
					Part (iii) Roof Top	1,709.00 m ²	121,596.40	121,596.40	
					Sub Total (Plumbing and Sanitary Works) =			3,245,597.40	
3				C : Electrical Works					
					Part a : Substation, Generator		5,055,680.00	5,055,680.00	
					Part b : Ground Floor	1396.00 m ²	2,772,285.00	2,772,285.00	
					Part c : 1st Floor	1709.00 m ²	4,431,134.17	4,431,134.17	
					Part e: Lightning Arrester + Solar System		2,332,606.00	2,332,606.00	
					Sub Total (Electrical Works) =			14,591,705.17	
					GRAND TOTAL (A+B+C) =			186,182,072.97	

It was revealed from the study that the market scheme under the subproject selected for construction under the IUGIP is expected to facilitate improved transport & drainage and enhanced business facilities for the residents of the Paurashava area. During discussions, it was reported by the Paurashava representatives & officials, particularly the local residents & local representatives that in migration of population in the town in every year are causing severe problems to city dwellers due to insufficient civic facilities particularly in consideration of the existing coverage of municipal facilities etc. They were expecting that implementation of this subproject within the Paurashava area could solve the current problem of the residents to a greater extent. The proposed market selected under the subproject was a long demand of the people of the city.

- During site visit, consultant investigated about the existing condition of the market site emphasized on land acquisition, resettlement & rehabilitation issues. Important findings of the study in connection to involuntary resettlement and social safeguard issues is that the construction of the proposed market facilities were found to be carried out in the vacant place in the heart of two ward construction of the existing Paurashava land. The construction works of the market subproject will neither require nor involve any land acquisition. In fact, there are no structures, houses, shops or any others establishments found to be affected on the proposed supermarket area and construction activities will be carried out on the Paurashava land. As a result, no displacement or demolition of houses or structures will be required due to the development. Moreover, on the way to different sites, consultants had meetings/discussions with some local people about the necessity of the subproject construction and their improvements. All of them unanimously welcomed the project and narrated the current situation due to poor condition of modern municipal facilities. So, the people discussed/consulted were found interested and urged for immediate construction and development of sufficient number modern market facilities within the Paurashava area. Most of the participants during discussions showed positive attitudes to the proposed subproject. None opposed the subproject. The public views and suggestions to minimize the likely adverse social impacts and to enhance positive impacts due to the subproject implementation have been noted and incorporated in the report. In this connection, they suggested the consultant to extend all sorts of cooperation and participation during construction/development of this subproject.

- They suggested providing wooden plank and necessary safety arrangements free of cost by the Paurashava and contractors in this connection, they suggested the consultant to extend all sorts of cooperation and participation during construction/development of this subproject.

IV. LAND AVAILABILITY AND RESETTLEMENT

A. Land Acquisition and Resettlement

- Physical, social and economic displacement is an inevitable part of the development. But here market development is normally will be carried out on existing land of the Paurashava. So, there is no scope of land acquisition

- The implementation of the subprojects will be carried out within existing public rights-of-way and there will thus be no resettlement issues. The summary results of the resettlement screening are given below:

- No additional public or private lands will be required for the subproject outside the public existing rights of way. As such no Resettlement Action Plan (RAP) will be needed for the Subprojects;
- No private, public, community, or cultural property of any kind of service delivery facilities as well as commercial activities will be affected;
- A phased approach to the construction of the market shall be applied in order to minimize the disruption of business located adjacent project sites. If required,

planks/platforms shall be installed to facilitate the entry and exit of customers and business people alike;

- iv. Agricultural or industrial productivity will not be hampered by the proposed subprojects;
 - v. Preparation of resettlement action plan (RAP) will not be required for implementing the subproject
- In case it is found during implementation period that a subproject will require resettlement, activities will be subject to considerations and criteria that are consistent with the ADB's policy while taking into account the temporary nature of the displacement. The objective is to minimize disruption to the affected population. Special consideration should be given to avoiding irreversible negative impacts (such as permanent loss of employment), providing satisfactory temporary services, and, where appropriate, compensating for transitional hardships.
 - **Cut-Off-Dates:** Eligibility of affected persons if any found affected during implementation for compensation and assistance will be governed by eligibility cut-off dates as well. These dates will be established to identify the non-land assets that will qualify for compensation and discourage abuse of the mitigation policies by defrauding the project. These are the dates on which censuses of the affected persons and assets are completed on particular area (mauza/Ward/village). No person or his/her assets will qualify for compensation directly through Paurashava unless they are recorded in the census taken on the cut-off date.
 - **Land Acquisition & Resettlement:** The infrastructure and municipality construction under IUGIP could have resettlement impacts. However, the selected subproject at Raosan Pourashava under IUGIP comprises construction of one supermarket of the Pourashava. In this connection, an in-depth social impact assessment was conducted based on the design completed scheme only to examine these issues, particularly with respect to the requirements of the ADB Policy on Involuntary Resettlement (1995), Social Safeguard Policy Statement (SPS) 2009, National Resettlement Policy -2009 under Ministry of Land (2009) national legislation of the Government of Bangladesh, Acquisition Requisition of Immovable Property Act-2017 (ARIPA-2017). The social safeguard study for the design completed scheme at the Pourashava suggests that there are no possibilities of new land requirements and land is available belongs to pourashava. It was revealed through physical investigation that the subproject impact does not extend over any privately owned or any of the new land found undertaking civil works. As such no land acquisition and resettlement will be required. Besides, the proposed market there is no possibility of affecting any structure and none found to be required relocation. Moreover, there is no possibility of loss of livelihood, neither permanent nor temporary due to loss of land/asset occupied or squatting by anybody is expected for the proposed development. Some minor impacts like traffic jam etc. might be happen but this will be minimized by alternative arrangement. Based on final design of the subprojects during implementation and construction work all the probable resettlement impacts will be reviewed and necessary mitigation measures will be taken. Therefore, the potential impact of the subproject on privately owned land/assets was fully laminated, and correspondingly, noise user relating to involuntary Resettlement will occur during implementation of the subproject. Although, concerned municipal facilities scheme unlikely to have any resettlement impact. However, the construction of the subproject may cause only minor temporary disturbances limited to dust and noise, movement of people etc., which will be limited to the construction period only, and could easily be mitigated as described in this report. Summary of land acquisition and resettlement impacts which has been assessed using a standard IR checklist for the subproject annexed with this report (annexure-1)

B. Impacts and Outcome of the Subprojects

- Physical, social and economic displacement is an inevitable part of development. Road widening, construction of supermarket in the urban area are the main subprojects in the Pourashava under this package. In most cases these facilities are created based on fulfilling short term needs. Therefore, normally no land acquisition is proposed for the Pourashava development plan. Most of the development subprojects in the Pourashava are taken on the existing land of Pourashava or khas land.
- The subproject covers improvement and construction of market to extend facilities for the urban dwellers in the subproject location and will bring direct benefit to the inhabitants of the Pourashava area by providing essential and valuable daily needs which are collected either from Chattogram with reasonable price. The municipal facilities construction under the program will improve business activities in the town. The outcome of the subproject is to provide business scope within the Pourashava area and also will increase the scope of self-employment and solvency of the paurashava. The present subprojects are therefore, designed for an expansion of supply and marketing facilities and will make the town livable. Paurashava to meet the presenting calculated future demands for the citizens of Pourashava.

C. SUBPROJECT Impacts, BENEFITS and Anticipated Negative Impacts

- **Employment and Poverty Alleviation.** The subproject investments will contribute to eradicating poverty by promoting the expansion of employment and business opportunities. Labor intensive technologies will be adopted during the construction phase which will create short-term employment opportunities for those in the Paurashava's skilled and unskilled labor there is a proposal of women corners for women shop owners and entrepreneurs with modern facilities and safety security and child support facilities of working women. Also, facilities for lift and facilities for differently abled person.
- Long-term employment opportunities will subsequently be created during each subproject's operations phase particularly in relation to O&M activities. It is also expected that the subproject investments on basic urban and economic infrastructures will encourage private sector investments thereby creating more business and employment opportunities.
- Through construction and of under the subproject is anticipated to bring various quantifiable benefits. At the same time, availability of good road and drainage facilities in the pourashava will add to improve both the quality of life, and living condition of residents, easy transportation with low cost, which will bring new avenues for investment men and consequently will boost the economic development. Extended benefits will include employment opportunity of local people in construction works and thus to receive short-term socio-economic benefits. To ensure benefits to local people, the Contractors will be required to employ labor force from local communities, particularly within the vicinity of construction sites as much as possible.
- Local people, including women, should be given the opportunity to be engaged as construction workers, and as sub-contractors. There are no indigenous people or cultural heritage sites that will be affected during the implementation of the subprojects.
- **Overall Social Impact:** On the overall, the outcome of social screening confirms that local people are positive about the implementation of the subprojects.

D. Mitigations of Social Concerns

- Although the municipal supermarket scheme under the subproject construction is not expecting any land acquisition and involuntary resettlement, either physical lot economic display cement, or temporary restrictions to land use. However, some assumptions

weremade that during civil works for different schemes, pedestrians, residents and shopkeepers/different business operators carrying out different economic activities particularly beside the adjacent road; customers might face temporary disturbances in connection to movement and open rate their business. Inured roadsides men minor temporary disturban censuring the construction activities, the following measures are suggested to eliminate such impacts:

- Informing all residents' local households and traders of adjacent shops about the nature and duration of works in advance, so that they can make necessary preparations to face the situation
 - Appropriate using of PPE of all relevant workers and staff, providing security fencing and managing traffic (vehicles and pedestrians) in and around construction site are mandatory requirement to ensure safety and also ambulance and first aid health support. Depending on the type of site, construction activities and its location, the fencing and associated precautionary measures may differ. The construction site must be well marked using barricades, separators, fences etc. Also, an appropriate traffic management plan should be prepared and implemented for managing vehicles and pedestrians around the site to redirect the traffic and reduce inconvenience for the road users and surrounding community. Lanes should be clearly labeled, and visible signpost, night time lighting etc. should be ensured.
 - Providing precautionary measures: where vehicle access is required and proper precautions and barricade will be provided to avoid accidents into the ditch for children, women, elderly people and handicapped and vehicle. Also, proper signboard, milking, leaflet and communications are essential in this connection. Necessary alternative road network and diversion of traffic will be mandatory for this. Project authority and contractors will be liable and compensate any loss or damage due to negligence of contractors and this should be included in the contract document and procurement policy of the contractors
 - Increasing the workforce and using appropriate equipment to complete the work in a minimum time frame.
 - Suggest people to wear mask to prevent from dust problem during construction and also routine water spray is essential to avoid and minimize dust in the air and nearby residence.
 - Others social concern, if any will be properly solved by Grievance Redress Committee (GRC) under the Grievance Redress Mechanism (GRM) of the project already formed by the PIU/PMCU.
 - Paurashava will prepare Social Action Plan (SAP), Gender Action (GAP), Poverty Reduction Plan and Stakeholders Engagement Plan in this connection. Gender segregated data will be preserved thorough routine monitoring of implementation work and Paurashava will preserve baseline information of pre project, during project and post project evaluation by formation of social development unit of the Paurashava.
 - Any other preventive measure to be adopted as required considering the situation during construction.
- Therefore, the above mitigation measures during civil works would not impede local resident, pedestrians' customers and clients from shopping locally or using the usual services from local businesses.

E. Grievance Redress Mechanism (GRM)

- In order to receive and facilitate the resolution of affected people's concerns, complaints,

and grievances concerning the subproject's safeguards performance, a GRM to be established at PIU level. This GRM will work to address any complaints that arise during the implementation of the subproject. In addition, the GRM will include a proactive measure before commencement of construction of subproject (prior to mobilization), the community will be formally advised of project implementation details, so that all necessary project information is communicated effectively to the community and their immediate concerns can be addressed. This proactive approach with communities will be pursued throughout the implementation of the subproject.

- A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of PAP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project.
- The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.
- Paurashava-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The PIU designated safeguard focal person and governance improvement and capacity development consultants (GICDC) will conduct Paurashava-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the project management Office (PMO) at Paurashava level and management design and supervision consultants (MDSC) to help ensure that their grievances are addressed.
- Across Paurashava public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) under the guidance of Chief Executive officer/ Secretary/ Sociologist of Paurashava or any other person will conduct as focal person at Paurashava-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements and will work with the PIU safeguards assistant to help ensure that their grievances are addressed.
- Project Affected persons (PAPs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that will have been installed/ or already installed by project Paurashava or through telephone hotlines at accessible locations, by e-mail, by post, by post, What App or by writing in a complaints register in Paurashava offices. Appendix -6 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The project management office (PMO) safeguard officer will have the overall responsibility for timely grievance redressing on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party through the PIU designated safeguard focal person.
- Deputy Project Manager/ Senior Assistant Engineer/ Resettlement officer at headquarter from project management unit (PMU)/Project Implementation Unit (PIU) will have the overall responsibility for timely grievance redressing on environmental and social safeguards issues and for monitoring of grievances, related disclosure, and communication with the aggrieved party at headquarter.
- **Grievance redresses process.** In case of grievances that are immediate and urgent in the perception of the complainant, the Social Coordinator, Contractor and Social Safeguard

and Environment Specialist from the project management and supervision consultants (MDSC)/ Project Management and Supervision Consultant (PMSC) on-site will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguards assistant, contractors, PMU safeguards officer, PMSC environmental and social safeguards specialists will be posted at all construction sites at visible locations.

- a) **1st Level Grievance.** The phone number of the PIU office should be made available at the construction site signboards. The contractors and PIU safeguard focal person can immediately resolve on-site in consultation with each other, and will be required to do so within 7 days of receipt of complaint /grievance.
 - b) **2nd Level Grievance.** All grievances that cannot be redressed within 7 days at field/ward level will be reviewed by the grievance redress cell (GRC) headed by Panel Mayor of the Paurashava with support from PIU designated safeguard focal person and MDSC regional environment and resettlement specialists. GRC will attempt to resolve them within 15 days.² The PIU designated safeguard focal person will be responsible to see through the process of redressed of each grievance.
 - c) **3rd Level Grievance.** The PIU designated safeguard focal person will refer any unresolved or major issues to the PMO safeguard officer and MDSC national environmental and resettlement specialists. The PMO in consultation with these officers/specialists will resolve them within 30 days
- **1st Level Grievance, Paurashava Level PIU.** The contractors, PIU Safeguard and Gender Focal person can immediately resolve issues on-site or at Paurashava level in consultation with each other with the support of Administrative Officer of Paurashava, designated municipal ward councilor and will be required to do so within 7 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly. The first level grievance redress team will be comprised of the following members:
 - i. Chief Executive Officer or Paurashava Secretary
 - ii. Executive Engineer, Paurashava/ Safeguard and Gender Focal person
 - iii. Administrative Officer, Paurashava(will act as secretary GRC level-1)
 - iv. Municipal Ward Councilor(designated)/ WLCC member
 - v. Environment Health Safety(EHS Supervisor)/Social Coordinator, Contractor
 - vi. Affected Person's Representative/ Community or NGO Representative of project Area
 - **2nd Level Grievance, Paurashava Level.** All grievances that cannot be redressed within 7 days at WARD level will be brought up to the Second level grievance redress team headed by the Panel Mayor. Construction Supervision and Safeguards Engineers /Asst. Supervision and Safeguards Engineers, MSDC/PMSC at Paurashava level will attempt to resolve the grievance /complaint within 15 days. At the composition of 2nd level grievance redress team will be as follows:
 - i. 60. Panel Mayor of the Paurashava

²Grievance redress cell (GRC) will have been formed at Paurashava-level. For example in Paurashava, the GRC comprises Panel Mayor as Chairperson, and 1 councilor, the Paurashava Executive Engineer, Secretary Paurashava and Paurashava administrative officer, as members. All Paurashava-level GRCs shall have at least one-woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

- ii. Chief Executive Officer/ Secretary(will act as member secretary)
- iii. Executive Engineer of the Paurashava
- iv. Concerned Councilor of the Paurashava)
- v. Executive Engineer of the Paurashava
- vi. Administrative officer of the Paurashava
- vii. One women member/ Reserve women seat councilor
- viii. Representative of Affected Person/ TLCC member/ NGO member

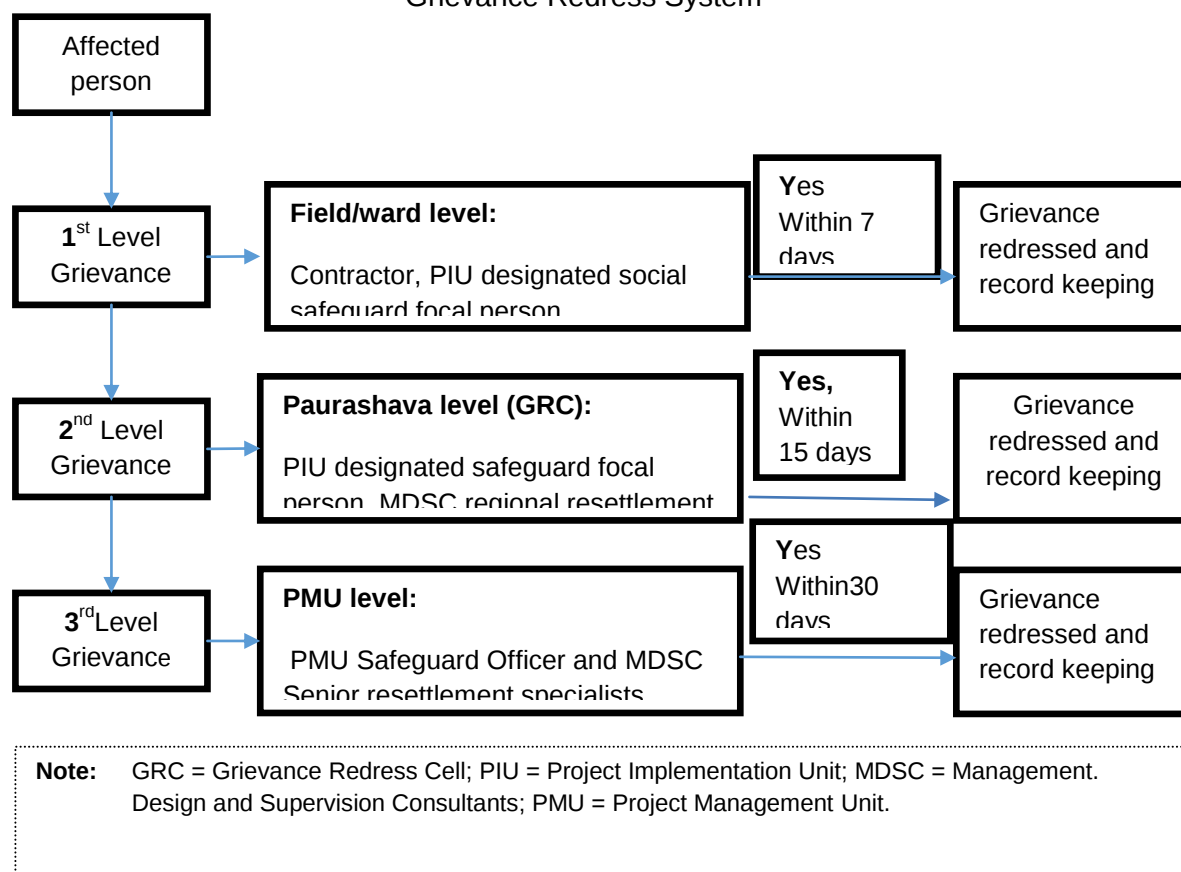
• **3rdLevel Grievance,** Project Implementation Unit (PIU)/ Project Management Unit (PMU) Level at headquarter. All grievances that cannot be redressed within 30 days at 3rd level will be brought up to the PIU/PMU level. safeguards team will refer any unresolved or major issues to the PIU/PMU level grievance redress team, that will be headed by the ProjectDirectorandwillhaveDeputyProjectDirector,socialsafeguard,environmentsafeguards and gender Assistant Directors and PMSC, who will resolve the complaints/grievances within 30 days. The PMU level grievance team will comprise of:

- i. Project Director,
- ii. Mayor of the Paurashava
- iii. Deputy Project Director(Safeguards)/ Project Manager
- iv. Deputy Project Manager(DPM)/ Senior Assistant Engineer(will act as member secretary GRC level-3)
- v. Assistant Director(Environment)/ National Environmental Consultant
- vi. Assistant Director (Social Safeguards)/ National Safeguard Consultant
- vii. Assistant Director (Gender) *supported by* Social, Environment and Gender Specialist/ National GenderSpecialist,MDSC/PMSC

• Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of theGRM.

• Inthe even thattheestablishedGRM isnotin apposition toresolvetheissue, theaffected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). Before submitting a complaint to the Accountability Mechanism, it is necessarythatanaaffectedpersonmakesagoodfaithefforttosolvethetheproblembyworkingwith theconcernedADBoperationsdepartmentand/orBRM.Onlyafterdoingthat, andiftheyarestilldissatisfied; will the Accountability Mechanism consider the compliant eligible for review? The complaint can be submitted in any of the official languages of ADB's developing member countries. TheADBAccountabilityMechanisminformationwillbeincludedintheproject-relevant information to be distributed to the affected communities, as part of the projectGRM.

Figure 10: GRM Diagram
GRM Diagram
 Grievance Redress System



- The GRM will address affected people's concerns and complaints proactively and promptly, using an understandable, communicated, and transparent process that is gender responsive, culturally appropriate, and readily accessible to all segments of the affected people at no costs and without retribution. The mechanism will not impede access to the Country's judicial or administrative remedies. Accordingly, the focal person of PIUs started briefing among the concerned project stakeholders about the GRM procedures of IUGIP and also focusing the mitigation process of grievance/complaint received from the community, if any. It needs to be mentioned that the Consultants discussed /briefed about the formation of GRM, its functions & responsibilities among the project community/ in the subproject area different times during site visit.
 - Recordkeeping. Records of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions and the date these were affected and final outcome will be kept by PIU. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMO office at headquarter, Paurashava office, and on the web, as well as reported in monitoring reports submitted to ADB on a semi-annual basis.
66. Periodic review and documentation of lessons learned. The PMO safeguard officer will periodically review the functioning of the GRM in each Paurashava and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.
- Costs. All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU at Paurashava-level; while costs related to escalated grievances will be met by the PMO. Cost

estimates for grievance redress will be borne from contingency budget.

V. CONCLUSION

A. Summary and Conclusion

- A due diligence process was conducted for the subproject to examine the IR issues particularly with respect to the requirements of the ADB's SPS (2009) and Land Acquisition Policy of GOB. However, the road and market construction under the subproject at RaozanPaurashava will be a straight forward construction/improvement along the existing market onPaurashava/Government lands. As a result, the subproject's market construction will neither cross nor affect any land or any structures. Further, any disturbance will be limited to construction period only. The likely impacts are short- term, localized and could either be easily avoided or mitigated. The present report describes the findings of the study focused on the subproject likely impacts in terms of social safeguard and Involuntary Resettlement. The results of the study suggest that the impact of this subproject does not incur any land acquisition, resettlement or economic displacement. The reasons for this outcome are:
 - i. Constructionof municipal facilitieswillbedoneare on the municipal land encumbrance free;
 - ii. Construction of the proposed market will be done on the existing land of Paurashava in well communicated area is also are encumbrancefree; and
 - iii. the populationofthetownalongtheproposedsubprojectalignmentswillhardlyimpede theirbusiness organdy there economic activitiesdue to constructionof the proposed market, so there shouldbenoresultinglossesin incomers ets;
- The subproject is unlikely to have any involuntary resettlement impacts, thus can be classified as a Category C considering the impacts. As a result, it will not require any resettlement survey and preparation of Resettlement Plan (RP). But it will require extensive consultations/ discussions, with the people and beneficiaries and to ensure their participation duringimplementationof thesubproject to solventativism pactsis any, toexpediteproject works.However,safeguardcompliance monitoringwill still be conductedduring the project implementaction andcivilworks activities.
- The proposed infrastructure improvements for the construction of the market subproject and will not change the present land use pattern. No transfer of land or donation will be involved.
- Due to project intervention, there will be no compensation requirements, no loss of income of any person or any asset, either privately or publicly owned. However, in case of any claims or complaints are submitted during the construction period, an effective and efficient Grievance Redress Mechanism will be established, and mitigation measures will be adopted as per the approved EMP. This will enhance provision of timely and sensible hearings and facilitate solutions.
- There are no land acquisitions and resettlement related issues as the entire work is proposed on existing ROW and vacant land parcel which the Paurashava authority has agreed to provide with the understanding that it will also benefit the concerned Ward residents of the Paurashava. All development works will be carried out within the vacant land ofthe selected site , no additional land will be required.
- During implementation this DDRwill be again checked and reviewed if any change in design necessary measure will be taken. In case any involuntary resettlement impacts identified, this due diligence report will be updated accordingly including the revision of project impact category and will be submitted to ADB for approval before start of civil works.
- **DDR Budget.** A budget estimate of BDT 100,000 for DDR updating and other activities including grievance redress, consultation and information dissemination, is considered also a contingency budget of 5% ofconstruction costwill be considered for unseen needs during

implementation period and DDR updating and other activities including, grievance redress, consultation, information dissemination ,SAP, GAP etc.

B. Next Steps

- The DDR will be updated during implementation period. Any change in site during implementation period will be assessed afresh for land acquisition, involuntary resettlement impacts. The following information will be included in the updated DDR:
 - a. During implementation, if any involuntary resettlement impact is identified, a resettlement plan would be prepared in accordance with the project Resettlement Framework.
 - b. The project proponent has obtained a no objection certificate (NOC) from the Concerned Paurashava for construction of the proposed subprojects.
 - (i) The project proponent will approve and allocate 5% the DDR contingency budget.
 - (ii) Google earth map of the selected location of the subprojects will be updated to the DDR.
 - (iii) Formal and informal consultations will be carried out including, but not limited to: focus group discussions (FGDs), public meetings, community discussions, and in-depth and key informant interviews. Intensive information dissemination campaign will be conducted. The updated DDR will include details of such consultations.
 - (iv) The Land Acquisition and Due Diligence Report will be submitted to ADB for obtaining necessary clearance and will be disclosed in website, compensation will be paid to the affected persons as per the agreed entitlements prior to commencement of construction work.
 - (v) The NoC and self-declaration of Paurashava will be appended in the updated DDR.
 - (vi) Meaningful consultation will be carried out throughout the project cycle with local residents, traders, businessmen etc. Details of such consultation will be incorporated in the updated DDR.

APPENDIX-1: INVOLUNTARY RESETTLEMENT (IR) IMPACTS CHECKLIST BY SCHEMES OF THE SUBPROJECT, RAOZAN
Package Municipal Facilities Sub Project

SI No.	FY	Name of Package	PDP ID NO	Scheme Name/ Name of works	Floor Area / Boundary Length	Possible Impacts, Physical and Economic Displacement	Remarks
1	2023-2024	IUGIP/RAOZ/MF/01/2023	PDP No - 12	Name of Sub-Project: Construction of a 2-Storied Municipal Facilities Super Market with 6-Storied Foundation at RaozanPaurashava, Chattogram District.		Not expected	Own land and the presently this is a vacant land and there is some temporary structure owned and possessed by paurashava
				A : Civil Works			
				Part 01 –Upto plinth	1,709.00 m ²		
				Part 02 - Ground Floor	1,396.00 m ²		
				Part 03 - 1st Floor	1,709.00 m ²		
				Part 04 - Roof Top	1,709.00 m ²		
				Part 05 - Boundary Wall	232.71 m		
				Sub Total (civil Work) =			
2				B : Plumbing and sanitary Works			
				Part (i) Ground Floor	1,396.00 m ²		
				Part (ii) 1st Floor	1,709.00 m ²		
				Part (iii) Roof Top	1,709.00 m ²		
				Sub Total (Plumbing and Sanitary Works) =			
3				C : Electrical Works			
				Part a : Sub station, Generator	-		
				Part b : Ground Floor	1396.00 m ²		
				Part c : 1st Floor	1709.00 m ²		
				Part d: Lightning Arrester + Solar System	-		
				Sub Total (Electrical Works) =			
				GRAND TOTAL (A+B+C) =			

**APPENDIX-2: DRAFT PROJECT INFORMATION LEAFLET ON SOCIAL SAFEGUARDS
ISSUES**

**Government of the People's Republic of Bangladesh
Ministry of Local Government, Rural Development and Cooperatives
Local Government Division
Local Government Engineering Department**

Project Information Leaflet (Draft)

For

Improving Urban Governance and Infrastructure Project (IUGIP)

1. Introduction to the Project IUGIP:The Improving Urban Governance and Infrastructure Project (IUGIP) is under implementation by the Government for development of different infrastructure facilities covering selected Paurashava of the country. The Project will support development of key urban infrastructure, focusing on urban environment and economic development through strengthening municipal management and capacity for effective and sustainable development. The project is implementing number of subprojects funded by ADB and GoB. The subprojects under IUGIP eligible for funding assistance include transport, water supply & sanitation, solid waste management, drainage, municipal facilities like kitchen market, supermarket development, park etc.

2. Implementation Arrangement:Local Government Engineering Department (LGED) is the lead executing agency of the Project. Different subprojects to be undertaken will be implemented by a number of Implementing Agencies, such as: LGED, Paurashava as under the project area.

3. Sub-project Selection Procedure:The implementation of the Project includes identified sample sub-projects during PPTA along with selection & approval of additional new sub-projects during implementation. The process for selection and approval of new sub-projects are: PMCU invited proposals from **municipalities** and urban centers covered under the Project. Upon approval of the Steering Committee and no objection from ADB, a feasibility study was carried out by the Consultants following the procedure of PPTA and finally is implementing those subprojects found feasible.

4. Land Acquisition & Resettlement of the project affected people: The project is unlikely to have significant land acquisition & resettlement impacts. The basic principles of IUGIP are to: (i) avoid involuntary resettlement whenever feasible; (ii) minimize resettlement where population displacement is unavoidable; and (iii) ensure that displaced persons receive assistance so that they are at least as well-off as they would have been in the absence of the project.

5. The persons eligible for compensation: The PAPs with or without title to land & properties will be entitled for compensation, resettlement benefits & assistance following the RF and the ADB policy. The PAPs “with” title to the lands will receive cash compensation for their affected lands, including the structures, fences they have constructed, and crops and trees planted on the lands. Those “without” title to the lands will be compensated for their structures constructed thereon, and crops and trees they have grown in the affected lands. PAPs eligible for compensation to be identified through a census & detail measurement survey of the affected prosperities.

6. Time for conducting census and inventory of losses in the subproject area: After finalization of detail design for a subproject, concerned PIU office will mark the subproject alignments. After that consultant with support from the PIUs will conduct the census of all PAPs and will record the inventory of their affected properties in survey questionnaire. The properties recorded in the survey questionnaire will be the bases in calculating the compensation. The completion date of the census survey will be considered “cut-off-date” for receiving entitlements by the PAPs. After the cut-off-date, no new persons, buildings/ structures or cause, any kind of land use change, will be considered eligible for compensation or resettlement assistance.

7. Category of Vulnerable Project Affected Persons (PAPs): i) Households below the poverty line, ii) Households headed by the elderly persons iii) Households headed by physically handicapped, iv) Households headed by women & v) Households headed by Indigenous Persons

8. Bases for calculating the compensation: All unit prices for calculating the compensation for lands, structure and other affected assets will be based on replacement cost at prevailing market rates in the subproject area.

9. Provision of other benefits to the PAPs: There are various benefits e.g. income restoration, relocation/shifting, vulnerability allowances that the PAPs will get from the project. In addition, APs or any member of their family will be provided with skill development trainings and also in employment during construction of the subprojects. In the long-term, the subprojects will be of great help to the people.

10. Responsibility of compensation Payment: Depending on the types of loss, the Deputy Commissioner, PIU/PMCU will pay compensation to PAPs

11. Procedure for resolving the grievances/issues related to compensation or other Social Safeguard Issues: A Grievance Redress Mechanism (GRM) framed for the project with the objective to receive & facilitate resolution of PAPs, complains & grievances to ensure project safeguard performance. The GRM should be scaled to the risks and adverse impacts of the project. It should address displaced persons concerns and complaints promptly, using an understandable and transparent process that is gender responsive, culturally appropriate, and readily accessible to all segments of the affected people at no costs. The GRM shall not impede access to the existing judicial or administer activate medias. The APs will be appropriately inform debut the mechanism. The PAPs would have every access to file any complaint with the local Grievance Redress Committee (GRC) that established at each PIU. A focal person at each PIU level is responsible (Resettlement safeguard officer or Project Manager) to record complains from PAPs with convening GRC meetings, recording decisions, issuing minutes of the meetings and taking follow up action etc. The duties of the GRC are: (i) provide necessary support to PAPs on safeguard related issues; (ii) record grievances of PAPs and prioritize those that need immediate resolutions; (iii) inform the PMCU of serious disputes that need to be resolved within the appropriate period; and (iv) update the PAPs on status of their complaints.

12. Public disclosure of social safeguard Documents/Resettlement Plans: The resettlement plan or other safeguard documents of the project/subproject will be disclosed among the PAPs and beneficiaries in a local language. These documents will also be uploaded on IUGIP/LGED and the ADB website to facilitate dialogue with other individuals and organizations. The PMCU & ADB will ensure the safeguard documents for the subprojects to receive the feedback from stakeholders' during implementation and to disseminate the necessary information about the major changes of a scheme under the subproject (if any).

APPENDIX-3: POSSIBLE IMPACT ASSESSMENT CHECKLIST

Note: This is an expanded checklist based on ADB IR Impact Assessment Checklist. The modifications are indented to facilitate quick IR assessment by PIUs of a proposed sub-project. The checklist may be modified as deemed necessary during project implementation

A. Introduction

Each sub-project/component needs to be screened for any involuntary resettlement impacts which will occur or have already occurred. This screening determines the necessary action to be taken by the Project team/design consultants.

B. Information on proposed scheme/Sub-Project :

- a. District name: Chattogram
- b. Location: RaozanPaurashava, Upazila:Raozan, Chattogram
- a. Proposed scheme considered in this checklist: (check one)

- roads
- drainages
- water supply
- solid waste management
- Sanitation
- street lighting
- x—Municipal Facilities
- community center/auditorium
- bus and truck terminals
- river ghats
- Others (please specify)

C. Screening Questions for Involuntary Resettlement Impact

Involuntary Resettlement Impacts	Yes	No	Not Known	Remarks
Will the Project include any physical construction work?	X			
Does the proposed activity include upgrading or rehabilitation of existing physical facilities?	X			
A. Land (not applicable for public ROWs)				
1. Ownership of land known?	n/a	n/a		
2. Land purchase/acquisition (answer required even for land donation and/or negotiated land purchase)- Not applicable				
a. permanent (owner/s required to transfer ownership/rights to Paurashava)		X		
b. temporary (owner/s retain rights/ownership)		X		
c. not required	X			
3. Current usage of the land known?	X			
4. Are there any non-titled people who live or earn their livelihood at the		X		

site/land?				
5. Are there any existing structures on land?		X		
(if yes, complete the following information)	Not applicable			
- Residential		X		
- Business/shops/stalls		X		
- Fences		X		
- Water wells		X		
- Sanitation facility		X		
- Others (specify) _____		X		
6. Are there any trees on land?		X		
7. Are there any crops on land?		X		
8. Will people lose access to:		X		
- any facility		X		
- services		X		
- natural resources		X		
9. Will any social or economic activities be affected by land use-related changes?		X		
10. Are any of the Project affected persons (PAP) from indigenous or ethnic minority groups?		X		
B. Linear Works				
1. Within public ROW?		X		
2. Structures on ROW? (applicable to full or partial parts, applicable to permanent/semi-permanent structures)		X		
- Residential		X		
- Commercial/business/stalls		X		
- Fence/boundary walls		X		
- Sanitation facility		X		
- Community facility		X		
- School/educational facility		X		

- Religious structure		X		
- Service provision (light poles, water wells, etc.)		X		
- Others (specify)		X		
3. Any mobile vendors/hawkers using ROW?		X		
4. Will there be loss of agricultural plots?		X		
5. Will there be loss of trees?		X		
6. Will there be loss of crops?		X		
5. Will people lose access to:				
- any facility		X		
- services		X		
- natural resources		X		
6. Are any of the Projectaffected persons (PAP) from indigenous or ethnic minority groups?		X		

D. Attachments

1. Sub-Project with land requirement: Not applicable

- a. Photograph/s of site/s: not applicable
- b. Photograph/s of existing structure/s (permanent/semi-permanent): not applicable

2. Sub-Project along ROWs:

- a. Photograph/s of each alignment (chain age wise at least 200 meters): not applicable
- B. Photograph/s of existing structure/s (permanent/semi-permanent): not applicable
- C. Photograph/s of trees/crops: not applicable

APPENDIX-4: INDIGENOUS PEOPLE CHECKLIST/ SMALL ETHNIC COMMUNITIES (SEC) IMPACTS

Introduction:

1. Each Project/Sub-Project/component needs to be screened for any indigenous people Impacts which will occur or have already occurred. This screening determines the necessary Action to be taken by the Project team.

B. Information on Project/Sub-Project/component:

a. District name: Chattogram

b. Location (km): At Raozan distance around 33 km from district headquarter- Chattogram

c. technical description: The Sub-Project contains construction of one 2 storied municipal super market with 6 storied foundation of an area of 1396sqm meter for each floor.. The components of the sub-project will involve schemes of rehabilitation of existing of Municipal Facilities and in the upcoming project of IUGIP.

Screening Questions for Indigenous People/SEC Impact

KEY CONCERNS (Please provide elaborations in the "Remarks" column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples/SEC Identification				
1. Are there socio-cultural groups present in or using the Project area who may be considered "tribes" (hill tribes, scheduled tribes, IP/SEC), "minorities" (ethnic or national minorities), or "indigenous communities"?		X		
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the Project area as belonging to "ethnic minorities," scheduled tribes, IP/SEC, national minorities, or cultural communities?			X	
3. Do such groups self-identify as being part of a distinct social and cultural group?			X	
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?			X	
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?			X	
6. Do such groups speak a distinct language or dialect?			X	
7. Have such groups been historically, socially, and economically marginalized, disempowered, excluded, and /or discriminated against?			X	
8. Are such groups represented as "indigenous peoples," "ethnic minorities," "scheduled tribes," or "IP populations" in any formal decision-making bodies at the national or local levels?			X	
B. Identification of Potential Impacts				
9. Will the Project directly or indirectly benefit or target indigenous peoples?		x		
10. Will the Project directly or indirectly affect indigenous peoples' traditional socio cultural and belief practices (e.g. child-rearing, health,		X		

education, arts, and governance)?				
11. Will the Project affect the livelihood systems of Indigenous peoples (e.g., food production system, natural resource management, crafts and trade, employment status)?		X		
12. Will the Project be in an area (land or territory) Occupied, owned, or used by indigenous peoples, and/or claimed as ancestral domain?		X		
C. Identification of Special Requirements Will the Project activities include?				
13. Commercial development of the cultural resources and knowledge of indigenous peoples?		X		
14. Physical displacement from traditional or customary lands?		X		
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, and spiritual uses that define the identity and community of indigenous peoples?		X		
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		X		
17. Acquisition of lands that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		X		

Indigenous People/SEC Impact

After reviewing the answers above, executing agency/safeguard team confirms that the proposed Subsection/ section/Sub-Project/component (tick as appropriate):

☐ has indigenous people (IP)/SEC impact, so an SECDP or specific SEC action plan is required.

☒ has No IP/SEC impact, so no SECDP/specific action plan is required

APPENDIX-5: SAMPLE GRIEVANCE REGISTRATION FORM

The Project welcomes complaints, suggestions, queries and comments regarding Project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing 'CONFIDENTIAL' above your name. Thank you.

Date	Place of registration				
Contact Information/Personal Details					
Name		Gender	* Male *Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below: If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					
FOR OFFICIAL USE ONLY					
Registered by: (Name of Official registering grievance)					
Mode of communication: Note/Letter E-mail Verbal/Telephonic					
Reviewed by: (Names/Positions of Official(s) reviewing grievance)					
Action Taken:					
Whether Action Taken Disclosed: Yes () No ()					
Means of Disclosure:					

APPENDIX-6: SAMPLE GRIEVANCE REDRESS FORM (BENGALI VERSION)

অভিযোগ দাখিল ও নিরসনফর্মেরনমুনা

তৃতীয়নগরপরিচালন ও অবকাঠামোউন্নতিকরণ (সেক্টর) প্রকল্পেরসফলবাস্তবায়নের ক্ষেত্রে যে কোনআপত্তি, অভিযোগ, পরামর্শ, প্রশ্নএবংমতামতকেপ্রকল্পে (Project) স্বাগতজানাই। আমরাঅভিযোগকারিকেঅভিযোগের সাথে নাম-ও যোগাযোগেরঠিকানাাদিতেউৎসাহ দেই যাতেতাদেরঅভিযোগনিরসনকল্পে প্রয়োজনীয় যোগাযোগ করতে ও পদক্ষেপ সম্বন্ধে তাদেরসময়মতোজানানোযায়। আপনিযদি আপনারপরিচয়জানাতেচান অথচ তাজনসম্মুখে গোপনরাখতেইচ্ছা পোষণকরেনতাহলেগোপনীয়শব্দটিক ফর্মেরউপরেউল্লেখকরুন। ধন্যবাদ।

তারিখঃ

রেজিস্ট্রেশনের স্থানঃ

যোগাযোগেরঠিকানা/ব্যক্তিগত তথ্যঃ

নামঃ		লিঙ্গ : (টিকদিন)	পুরুষঃ ☐ নারী : ☐	বয়সঃ	
বর্তমানঠিকানাঃ					
ফোন নং					
ই-মেইল (যদি থাকে)					
আপত্তি/ অভিযোগ/ পরামর্শ/ প্রশ্ন /মতামতঅনুগ্রহকরেআপনারঅভিযোগের সাথে বিস্তারিতবর্ণনা (কে, কি, কোথায়, কিভাবেইত্যাদি) প্রদানকরুন।					
যদি এর সাথে কোন সংযুক্তি/নোট/চিঠি/ছবি যোগকরা হয় তাহলেটিকদিনঃ ☐					

শুধুমাত্র দাপ্তরিককাজব্যবহারেরজন্যে

নামঃ (যে কর্মকর্তারদ্বারাঅভিযোগ রেজিস্ট্রিকৃত)

যে-মাধ্যমে অভিযোগগৃহীতঃ (টিকদিন)	১. নোট /চিঠিঃ ☐
	২. ই-মেইল : ☐
	৩. টেলিফোনে/সশরীরে-মৌখিক : ☐
যে কর্মকর্তাঅভিযোগটিপর্যালোচনাকরেনঃ	
এইঅভিযোগের প্রেক্ষিতে যে পদক্ষেপগ্রহণকরাহয়েছেঃ	
পদক্ষেপটিজনসম্মুখে প্রচারকরাহয়েছেকি ? (টিকদিন)	১. হ্যাঁ : ☐ ২. না : ☐
যে-মাধ্যমে পদক্ষেপটিজনসম্মুখে প্রচারকরাহয়েছেঃ	

APPENDIX-7: ATTENDANCE & RECORDS OF PUBLIC CONSULTATION

Improving Urban Governance and Infrastructure Project (IUGIP)

Paurashava: Raozan

Date: 06-04-2022

Focus Group Discussion (FGD)

Location: Near **(b)** Abul Quasem's house to R&H road)

Ward No. 06 and 08

Sub-project ID: (RAOZ-R01)

Improvement of Road by RCC (a) from Hazi Para to Chitiya Para via Sharif Para Ch. 0.00m to 1190.00m, (b) Link road from Trimohoni, Abul Quasem's house to R&H road Ch. 0.00m to 740m including Protection work at (Ch.45m to 65m, R/S), Cross Drain at Ch. 795m & 904m Size: (1.0m X 1.0m), Box culvert at Ch. 34m, 347, 554m, & 652m, (Size 4.0 m X 4.0 m) & installation of street light 67 nos. (Length = 1930 m)

No. of participants: 20-30 (Jointly for Ward No. 6 and 8)

Issues discussed

Existing Supermarket, roads and drains conditions and its development;
People's interest for development of the, super market, road and drains and other municipal facilities;
Potential resettlement impacts;
Government resettlement policy;
ADB's Involuntary Resettlement Policy (SPS-2009);
Participation of local people for development of the proposed roads and drains;
Participation of local community in construction, operation & maintenance of roads and drain
Potential social and economic impacts of the proposed roads and drains.

Existing road conditions and its development:

Existing road's conditions of the Ward 06 and 08, are not physically good, fully earthen and muddy condition. Which is over flooded during rainy season and hinder the polluted and unhygienic environment condition of the community every year and the community suffer devastative? It needs immediate improvement for the flood control, good road system and water out fall system and its management for smooth transport network. Further they opined that there will be no impact on any private properties, trees or human. There is no sign of IP in the area.

Perception/Findings of Community:

Existing roads and drains condition of the Wards are very poor and mud pathway only, which are flooded during rainy season, community suffer devastative. Local people deliberately expressed their deep concern about the welfare of the community and showed interest for development of the drainage network.

Action to be taken & Summary of outcome:

The participants earnestly approached to Paurashava for good municipal facilities, roads and drainage development that will have good affects as a whole. The participants appreciated LGED and ADB's Resettlement Policy for eligibility criteria, entitlement for compensation and resettlement assistance, as well as the provisions of the approved Resettlement Framework for the project

Proposed market roads and drains will create social and economic benefit for the local poor and vulnerable people through contributing in income generation and employment for municipality, residents of the whole paurashava and subdistrict.

Photo of Focus Group Discussion (FGD)



Local Government Engineering Department (LGED)

Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

Pourashava: Roogan

Date: 06-04-2022

Focus Group Discussion (FGD) - 02

Location: Road side - PDP-R-15 and R-13 and R-21 - Hazipara - Chulia-
Ward No. 6 and 8. Councillor: Samir Dasgupta & Dipak Chou.

Sl No	Name of Participant	Mobile No	Signature	Remarks
1	শ্রীমতী চন্দ্রিকা	01878222024	শ্রীমতী	
2	—	contact for	শ্রীমতী	
3	শ্রীমতী চন্দ্রিকা	Rd:mp.	শ্রীমতী	
4	শ্রীমতী আলম	01815572798	শ্রীমতী	
5	শ্রীমতী চন্দ্রিকা	contact same	শ্রীমতী	
6	শ্রীমতী চন্দ্রিকা		শ্রীমতী	
7	শ্রীমতী চন্দ্রিকা		শ্রীমতী	
8	বাদমা মিত্রা		শ্রীমতী	
9	আবুস কালাম		শ্রীমতী	
10	সিদ্দিক আলী		শ্রীমতী	
11	মমতাজুন হুসেন		শ্রীমতী	
12	নরুন আবদুল মিত্রা		শ্রীমতী	
13	শ্রীমতী চন্দ্রিকা		শ্রীমতী	

Name of Field Visit Specialist with Designation:

Maleka Rahman, SS.S - UGIIIP

K. Qayum, Env. Specialist - UGIIIP

Participants List- FGD for Road Subproject R01

Maleka Rahman, Social Safeguard Specialist

A. Qayum, Environmental Specialist

Name of Field Visit, Specialist with Designation:

Improving Urban Governance and Infrastructure Project (IUGIP)

Paurashava: Raozan

Date: 06 and 07 April 2022

Stakeholder Consultation Meeting- for total subprojects

Location: 1. Conference Room, Raozan Paurashava, with Mayor, Panel Mayor, Councilors, TLCC and WC and LGED Personnel,
2. Conference Room, Raozan Upazila with Member of Parliament (MP), Chairman of Upazila Parishad and Upazila Nirbahi Officer (UNO), Raozan Upazila

Ward No. 0-7 Paurashava Conference Hall and Upazila Conference Room and Upazila office

No. of participants: 35-45 (MP, Mayor, Chairman-Upazila, UNO-Upazila, Ward Councilors, LGED officials including TLCC and WC members and other staff)

Key Issues discussed

- Roads and drains conditions including installation of street lights etc and its development;
- Construction/Development of Super Market cum Paurashava/LGED office complex on the existing Paurashava owned lands,
- Construction and development of Parks
- Role of Councilors in continuing motivation work for the community for onwards support
- People's interest for development of this roads, drains and other infrastructures,
- Potential resettlement impacts
- Government resettlement policy
- ADB's Involuntary Resettlement Policy (SPS-2009)
- Participation of local people for development of the proposed roads and drains
- Participation of local community in construction, operation and maintenance of roads and drains;
- Potential social and economic impacts of the proposed roads and drains

Summary of Discussions

The IUGIP Safeguards Consultant Team addressed on the purpose of the IUGIP program and opened the floor for all councilors to share their opinions, comments and any constructive ideas.

The participants urged for self sufficiency of the Paurashava and they need good market facilities and creating employment and Councilors mentioned that the existing roads including its condition of this Paurashava are very poor and mud /kutchra (mostly earthen), which are flooded during rainy season, community suffer devastative period. These need immediate improvement for the smooth transport network.

Everybody presents in the meeting expressed their deep concern about the welfare of the Paurashava and showed interest for development of this Paurashava. They earnestly opined for Roads and drains construction and development that will have good affects as a whole. In addition, the councilors opined that they need an office complex for smooth running of the Paurashava activities. In this respect most of them expressed that it would be a noble initiative to construct a Super Market including Parks in Paurashava on the existing land, that would enhance the income of the Paurashava for its running expenses. Further they opined that there is no impact on any private properties, trees or human. There is no sign of IP in the area. The Councilors appreciated LGED and ADB's Resettlement Policy for eligibility criteria,

entitlement for compensation and resettlement assistance, as well as the provisions of the approved Resettlement Framework for the project

Proposed development schemes of Paurashava (roads and drains) will create social and economic benefit for the local poor and vulnerable people through contributing in income generation and employment.

Stakeholder Consultancy Meeting No- 05, 06 and 07 (6 and 7 April 2022)



Stakeholder Consultancy Meetings with MP, Mayor-Paurashava, Chairman and UNO of Raozan upazila

Local Government Engineering Department (LGED)

Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

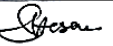
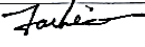
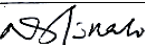
Pourashava: Ro.620m

Date: 06/04/22

Focus Group Discussion (FGD)/ Stakeholder Consultation meeting. - 05

Location: Pourashava Conference Room

Ward No. 7

Sl No	Name of Participant	Mobile No	Signature	Remarks
1.	Jamir Uddin Paves	01711236659		
2.	Md Barin Uddin Khan ^{Word No 2}	01819170506		
3.	Kazi, MD. IQBAL	01820549962		
4.	Samir Das Gupta	01818027093		
5.	Adip Kumar Chowdhury	01712802297		
6.	Md. Alauddin	01917225277		
7.	Md. Shoukat Hasan.	01818737390		
8.	Tanvir Uddin	01817766957		
9.	ATAUL HOQUE	01819213664		
10.	Abul Kashem	01746759540		
11.	A.N.M. Nazrul Islam Mollah	01712754871		
12.	Tushar Ahmed ~	01713060941		
13.	Md. Anisur Rahman	01716942046		

Name of Field Visit Specialist with Designation:

Maleka Rahman, SSS, UGIP

K. Dayum, Env. Specialist, UGIP

Participants List

Local Government Engineering Department (LGED)

Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

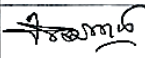
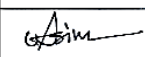
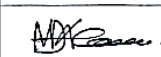
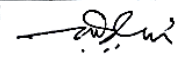
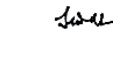
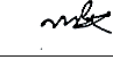
Pourashava: Raosara

Date: 06/04/2022

Focus Group Discussion (FGD)/Stakeholder Consultation meeting
-05

Location: Pourashava Conference Room

Ward No. 7

Sl No	Name of Participant	Mobile No	Signature	Remarks
14.	Md. Atequl Haque	01913448434		
15.	Khandakar Mohammad Abdul Qayum	01786557768		
16.	WASIM AKRAM	01515667746		
17.	Md. Jome Alam Jony	01712178025		
18.	Md. Rakib uddin	01814427717		
19.	Maleka Rahman	01911019560		
20.	Md. Helal uddin	01713037260		
21.	Jamrul Faridous Doly.	01933075301		
22.	Nasima AKTER	01820193936		
23.	JABUN NESA	01818072120		

Name of Field Visit Specialist with Designation:

Maleka Rahman SSS, UGIIP

K. Qayum, Env. Specialist, UGIIP

Maleka Rahman, Social Safeguard Specialist

Abdul Qayum, Environmental Specialist

Name of Field Visit, Specialist with Designation:

APPENDIX-8: PHOTO OF THE PROPOSED MUNICIPALITY FACILITY SUBPROJECT



Proposed Land and site location and existing condition for Raozan Supermarket



Proposed Land and site location and existing condition for Raozan Supermarket



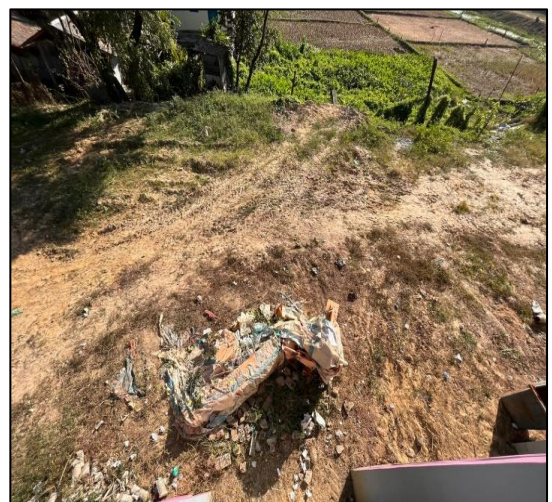
Proposed Supermarket site, ----- mouza, Ward No-----



Proposed Supermarket site,



Proposed Supermarket site,



Proposed Supermarket site,



রাউজান পৌরসভা RAOZAN POURASHAVA

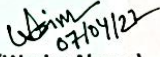
স্থাপিত : ১৯৯৮ ইংরেজী
রাউজান, চট্টগ্রাম।

স্মারক নং :

তারিখ :

Land Ownership Certificate

This is to certify that the proposed schemes of municipal infrastructures including (i) Roads, (ii) Drainages and (iii) Others such as provision for beautification, street lighting and improvement of slums taken up for implementation under UGIIP, LGED, financed by ADB/GOB, are of the Pourashava owned land.


(Wasim Akram)
Assistant Engineer
Raozan Pourashva, Chattogram.


(Md Jomir Uddin Parvez)
Mayor
Raozan Pourashava, Chattogram.

ফোন : ০৩০২৬-৫৬০২৪, E-mail : raozanpourashava@gmail.com

APPENDIX-9: LAND OWNERSHIP CERTIFICATE OF PAURASHAVA

राष्ट्रियसंघर्ष समन्वय न० ०४७२(२९०॥सि०)

ସମ୍ପ୍ରଦାନ ନଂ- ୨୦୬୧୫

জেনারেল : ড. চাকিলা

উপায়ে/খানা : ৪ বাউজান

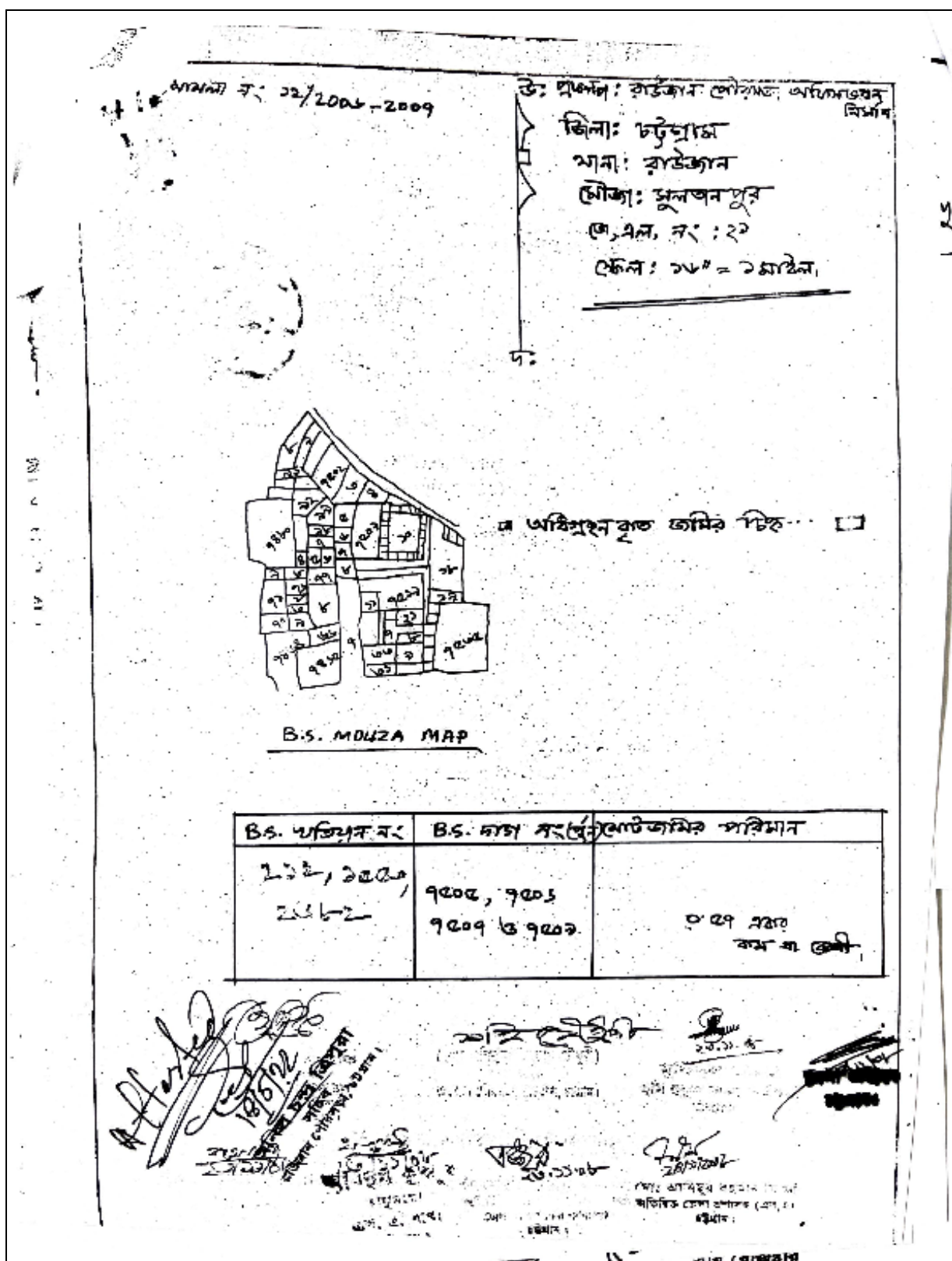
ଯୌକା : ୫ ମୁନକଲମ୍ବର

ଜେ.ଏଚ୍. ନଃ ୨୧

செய்யுது நு.....

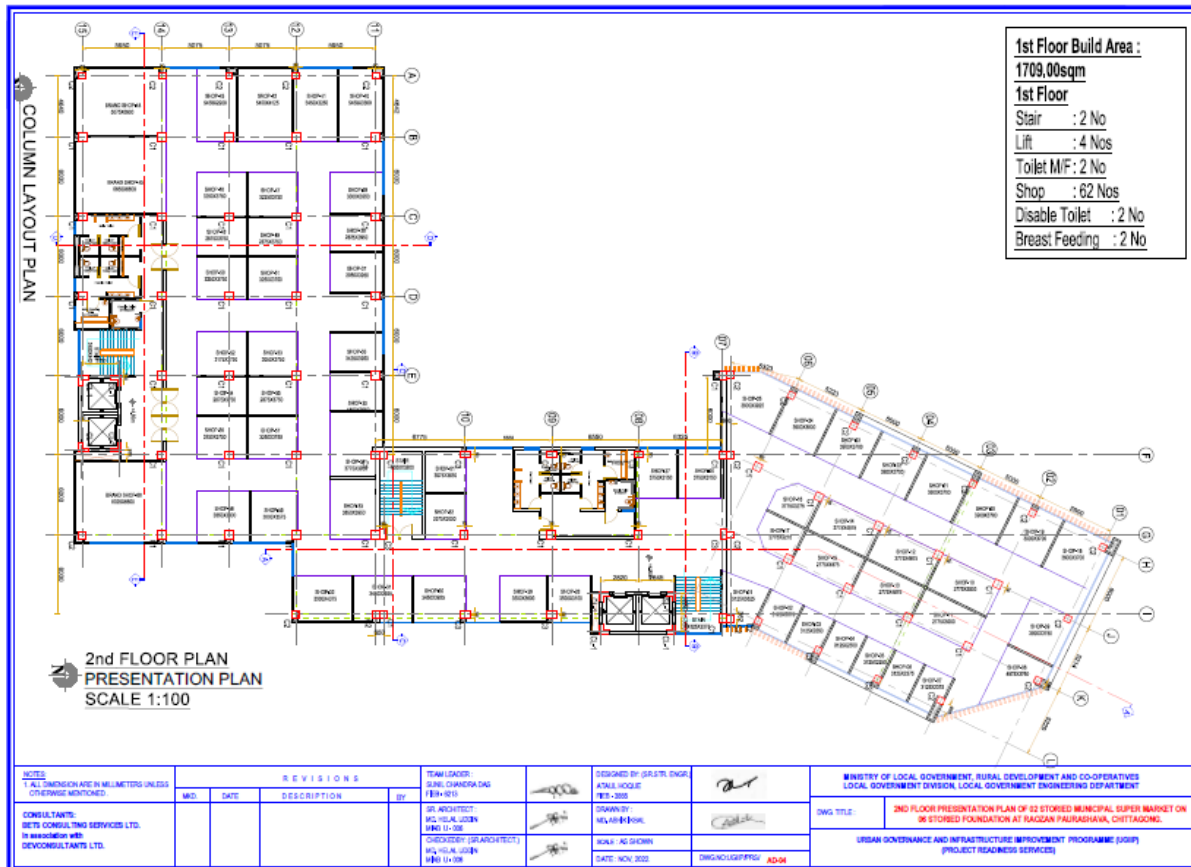
Page | 47

APPENDIX-11: BS Mauza Map of the Proposed Land for Supermarket

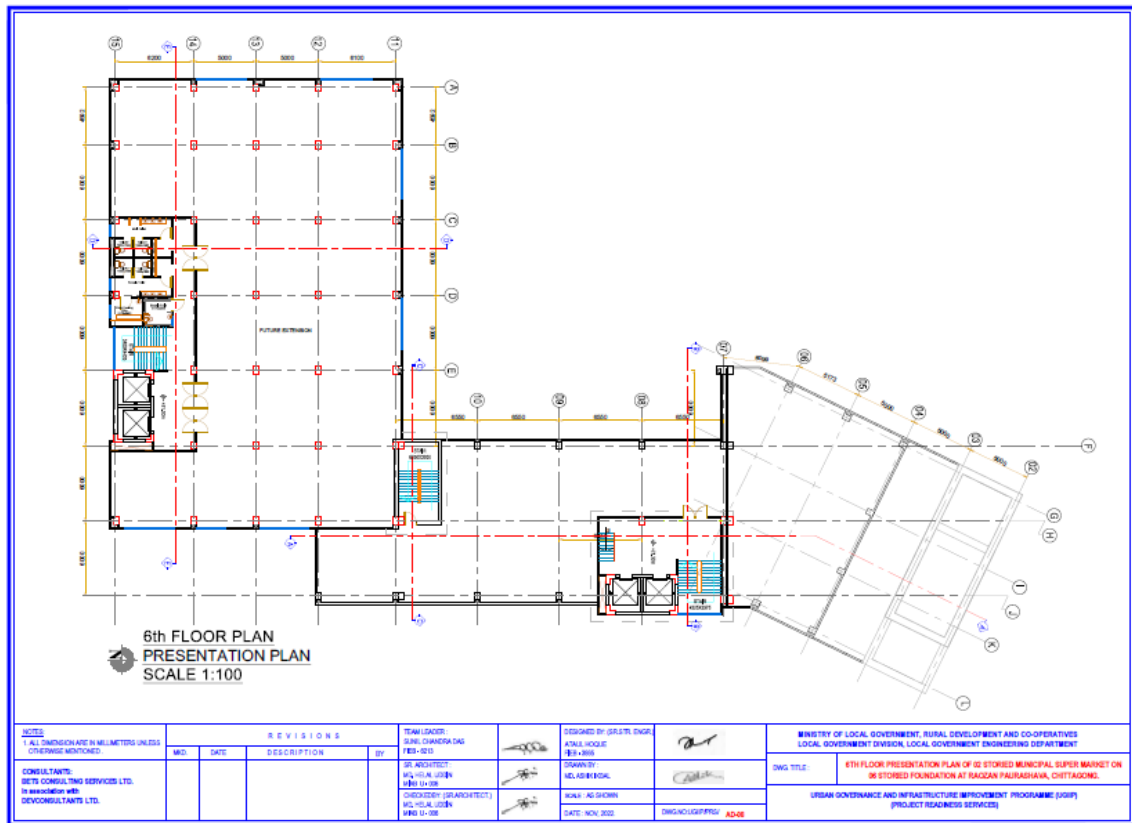


APPENDIX-12: Municipal Supermarket All Design

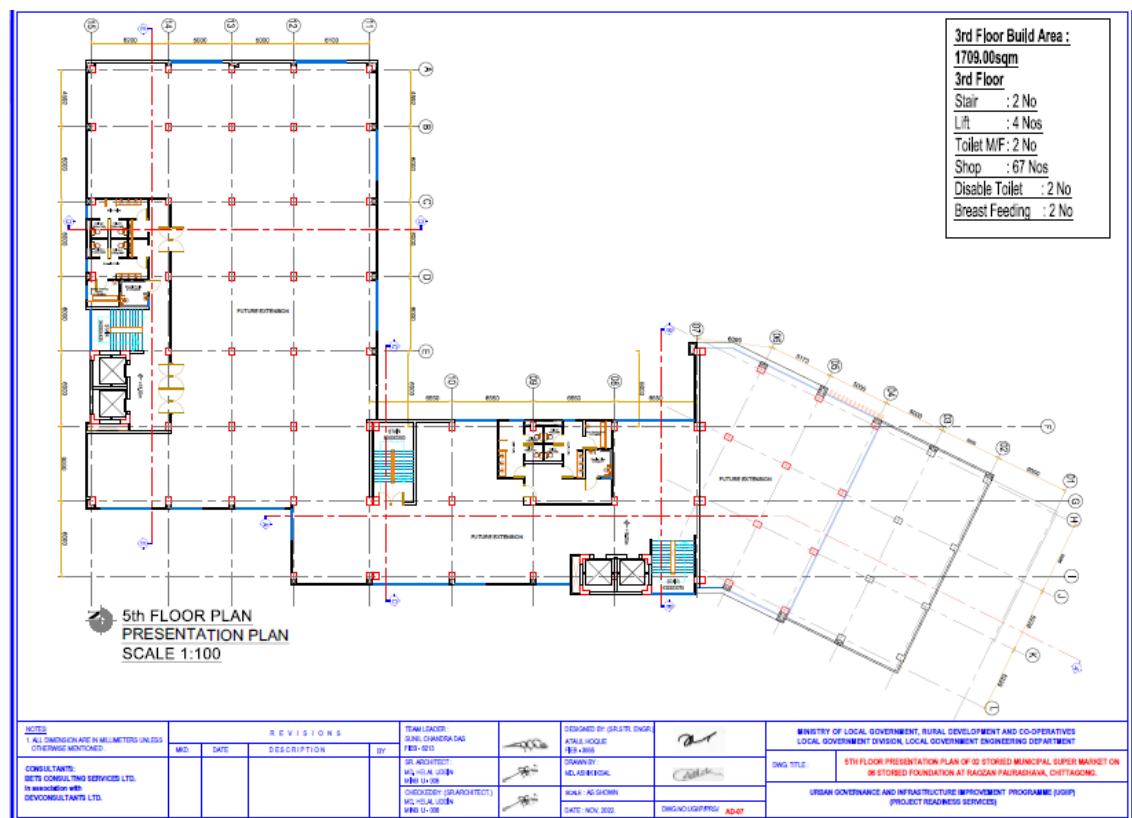
2nd Floor Design



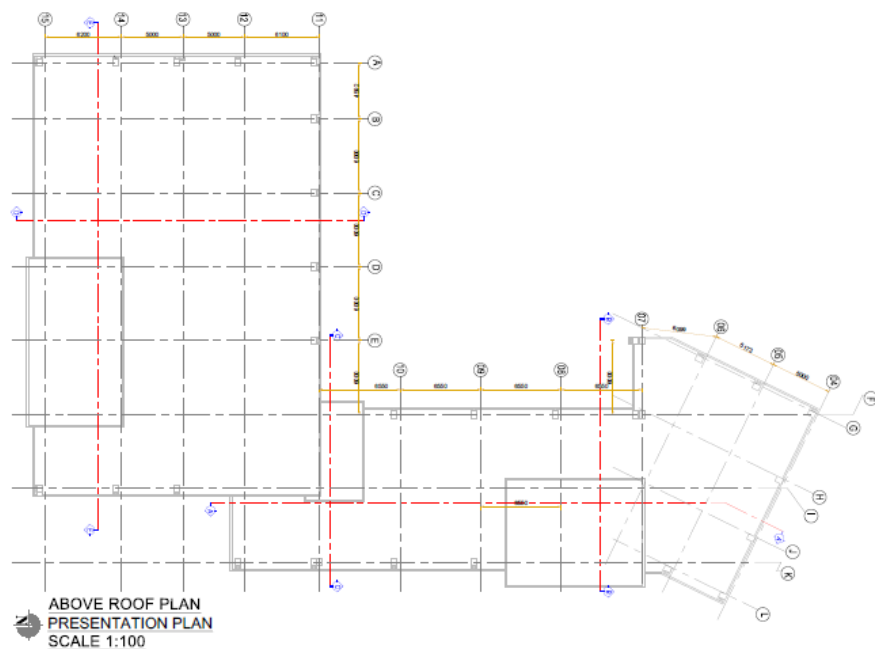
3rd Floor Design



6th Floor



Above Roof Plan



NOTES (1) ALL DIMENSIONS ARE IN MILLIMETERS UNLESS OTHERWISE NOTED/OWNED	REVISIONS				TEAM LEADER: RANJAN CHANDRA DAS FEB-2023	DESIGNED BY: SAHIN, ENGR. AKSHU KUMAR FEB-2023	MINISTRY OF LOCAL GOVERNMENT, RURAL DEVELOPMENT AND CO-OPERATIVES LOCAL GOVERNMENT DIVISION, LOCAL GOVERNMENT ENGINEERING DEPARTMENT
	MRD.	DATE	DESCRIPTION	BY			
CONSULTANTS: BETA CONSULTING SERVICES LTD. In association with DEVCONSULTANTS LTD.			SR. ARCHITECT MR. VILAS J. JAIN 14-02-2023		DESIGNED BY: MR. ADARSH 14-02-2023		DNG TITLE: ABOVE ROOF PRESENTATION PLAN OF 12 STORED MUNICIPAL SUPER MARKET ON 12 STORED FOUNDATION AT RAJGANJ PALURHARADA, CHITTAAGONG. URBAN GOVERNANCE AND INFRASTRUCTURE IMPROVEMENT PROGRAMME (GUP) (PROJECT READINESS SERVICES)
			CHIEF DRAFTER (SR. ARCHITECT) MR. VILAS J. JAIN 14-02-2023		SCALE: AS SHOWN		
					DATE: NOV. 2022	DNG NO: DGP/PRV/ AD-18	